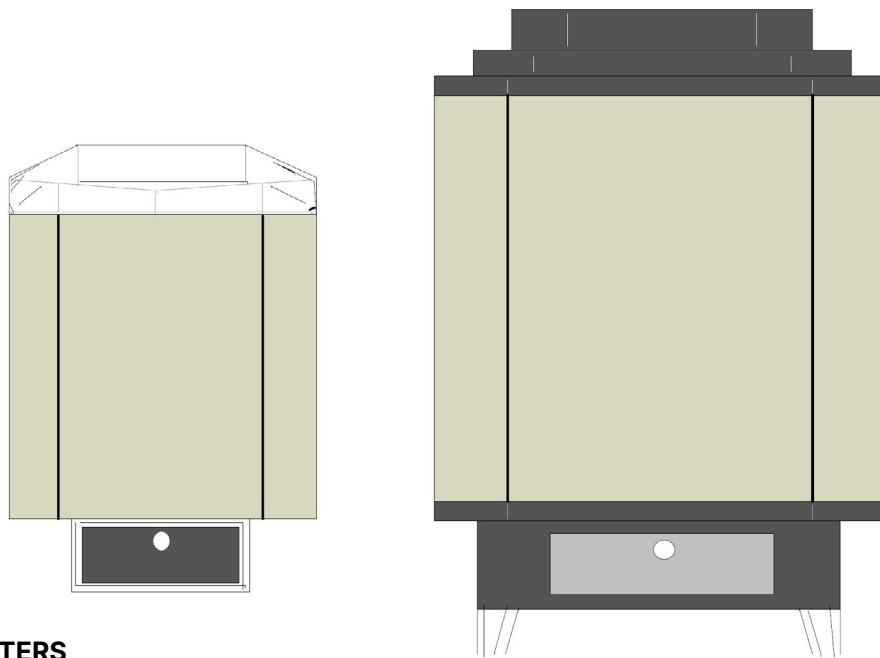




# SaunaFin

Saunas & Steambaths

**SAUNA CRAFT HEATER & CONTROL  
INSTALLATION MANUAL**



### NOTES FOR ALL HEATERS

**Heater Guard Fence:** A non-metallic guard (not included) shall be provided and installed as follows:

- a) 4" from CW Series heaters
- b) 4" from FM Series heaters

**Sauna Rocks (included):** Wash the rocks before placing on heater.

1. Do not pack rocks too tightly into rock tray. There should be pockets of air. Packing rocks too tightly will trap heat and cause the hi-limit to trip.
2. These units must not be operated without the igneous rocks in place.

**Water:** Do not soak the heater with water. Water should be used in moderation, sprinkling with a ladle is recommended.

### Manual Reset High Limit Control:

1. This safety device must not be by-passed in the wiring of this sauna heater.
2. Should the high temperature limit control trip frequently, a qualified serviceman should be contacted.

- A licensed electrical contractor should do all electrical work.
- Do NOT use a G.F.I breaker.
- All cables used in the installation of these units must be rated for 300 VAC.
- All cables supplied and connected to these units must be rated for 90o Celsius.

### FIRST TIME USE

When using the sauna for the first time it is normal to have a little smoke. The elements are burning off oil residue left by the manufacturing process. Turn the sauna on for ½ hour, leave the door open and do not go inside.

**SAUNA CRAFT CW SERIES HEATER DETAIL****CW SERIES HEATER (4 - 9 kw)**

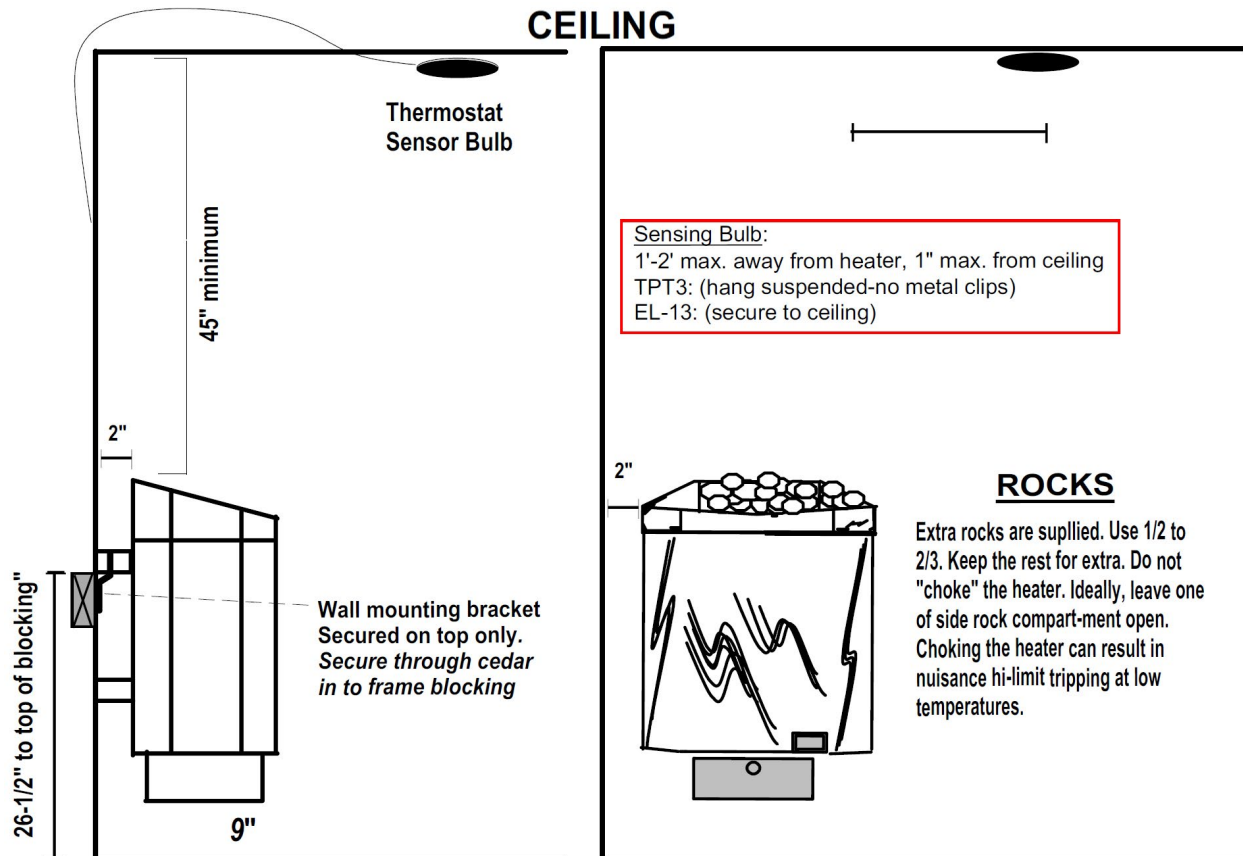
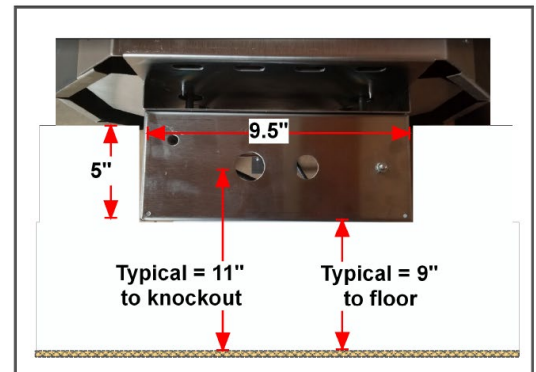
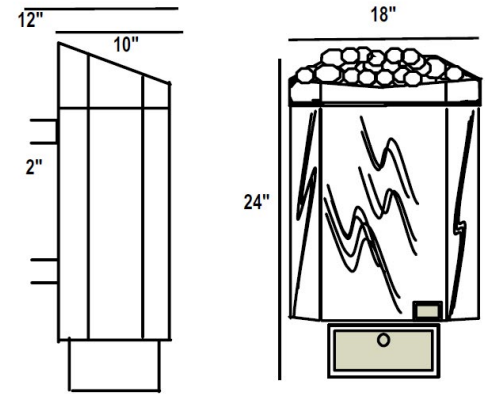
SAUNA CRAFT "CW" heaters can be installed on a straight wall or in a corner of the sauna room by means of TWO mounting brackets. The unit should be placed 6" (minimum) from the floor, 45" (minimum) from the ceiling and 2" (minimum) from vertical surfaces (walls) and the minimum ceiling height must be 78".

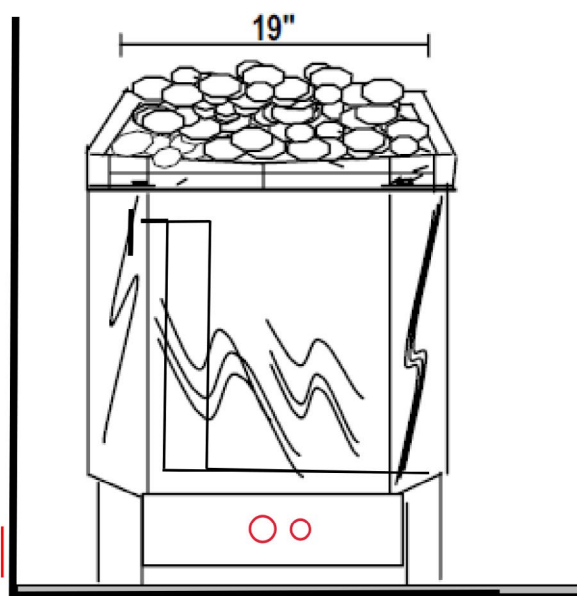
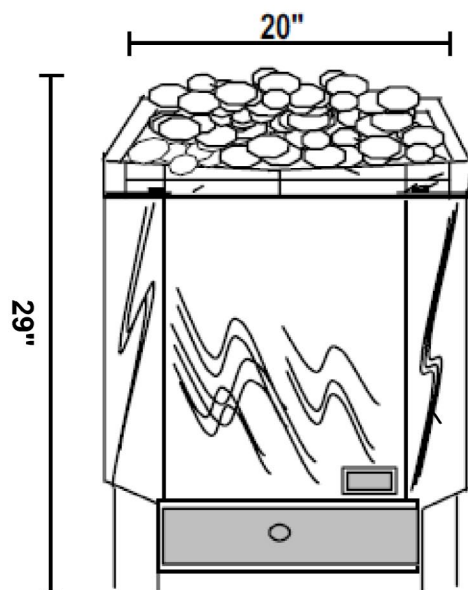
A non-metallic guard shall be provided and located not closer than 4" from the sauna heater.

Determine where the unit is to be located. Mark the locations for the top two angled brackets on the back of the unit. Fasten the mounting brackets using the 1-1/2" mounting screws (supplied). Be sure that the screws pass through the lining and into reinforcing studs in order to hold the weight of the unit (approx. 60lbs. with the rocks). Then simply hang the heater on the mounting brackets. **NOTE: THERE ARE ONLY TWO BRACKETS.**

The controls are recessed into the outside wall of the sauna, preferably beside the door. Only the sensor bulb is located inside the sauna 1' to 2' from the heater 1" from the ceiling (see illustration).

**ROUGH IN CONTROL BEFORE THE WALLS ARE CLOSED UP.**



**SAUNA CRAFT FM SERIES HEATER DETAIL**

Floor to  
knock-out = 4"

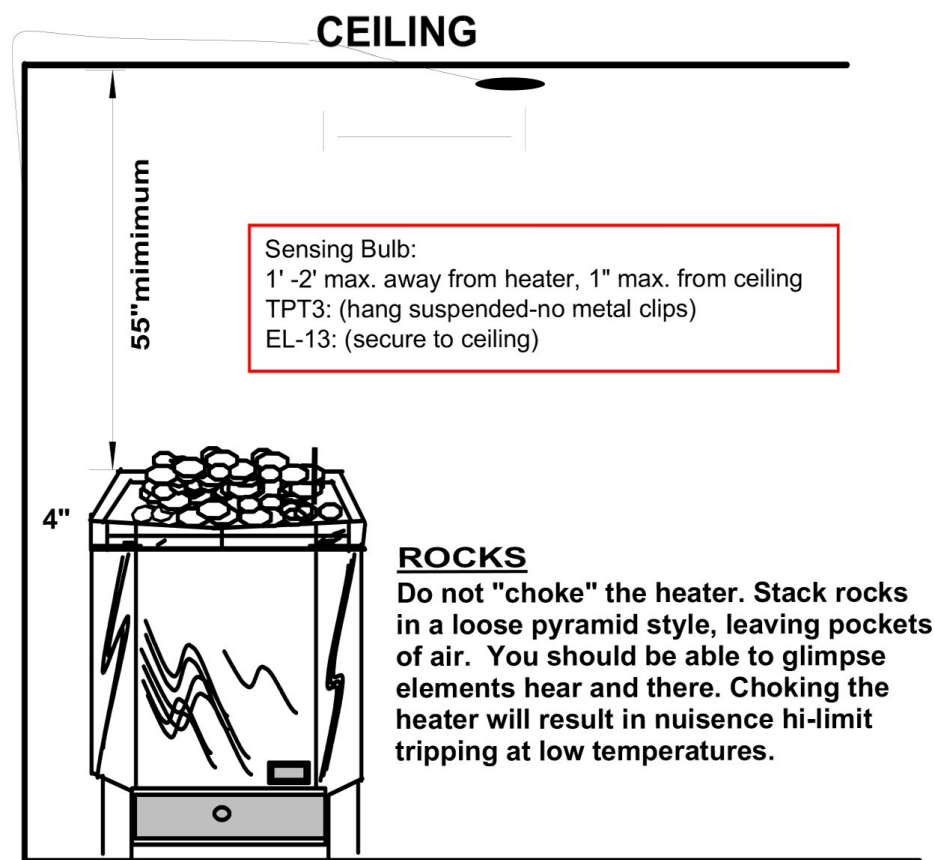
**FM SERIES HEATER (12 - 18 kw)**

SAUNA CRAFT "FM" heaters are floor standing heaters. The heater must be installed at least 4" from all adjacent surfaces (e.g. walls, guard fence, etc...) and the minimum ceiling height must be 84".

The controls are located on the outside wall of the sauna, preferably beside the door.

Only the sensor bulb is located inside the sauna and is to be mounted 1' to 2' from the heater, at the ceiling

ROUGH IN CONTROL BEFORE THE WALLS ARE CLOSED UP





**TPT3 SENSOR POSITION**

Position sensor at ceiling or on wall (1" down from ceiling) 1' to 2' away from heater



**TPT3 240 volt, 1 Phase (Residential)**

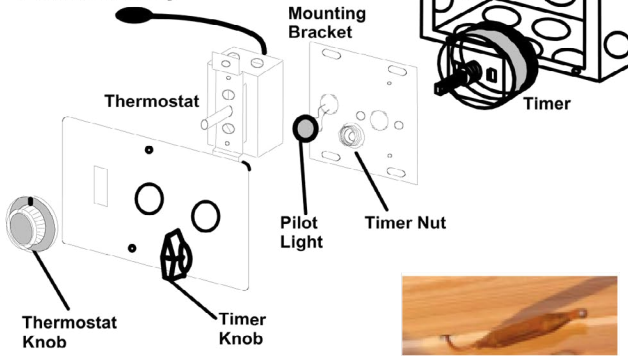
(Control to be mounted outside of sauna; i.e. beside door)

6/32" x 3/4" (2)

6/32" x 1/2" (6)

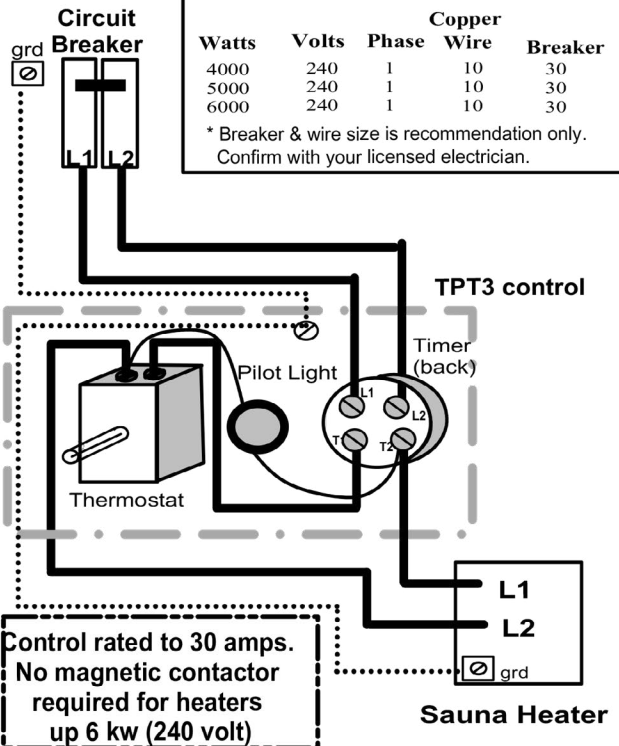
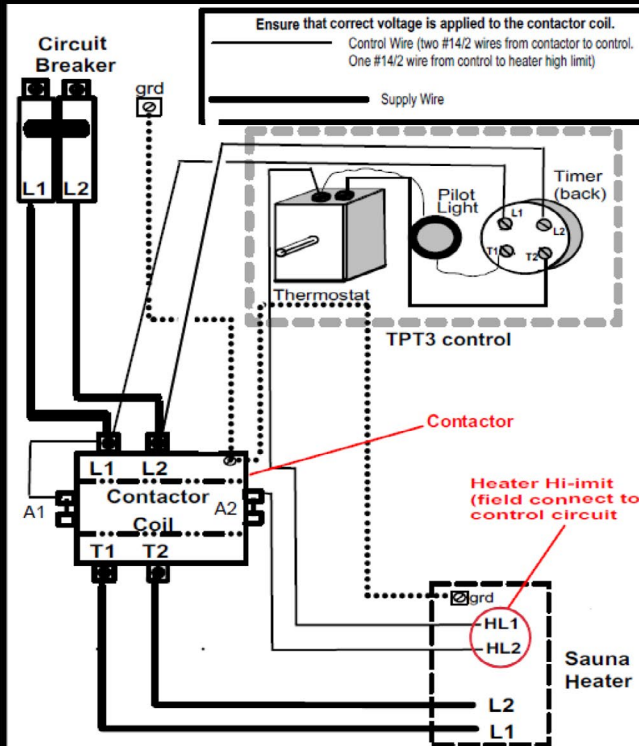
3-Gang (MBD-3)  
Masonry Box (incl)

Thermostat capillary is 12'.

Locate sensor at ceiling 1'-2' from heater,  
1" max. from ceiling.

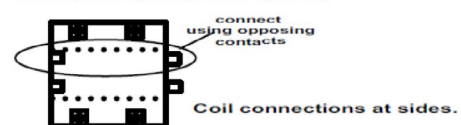
Secure the 3-gang box and rough in the wiring. Assemble the TPT3 Control as shown above; wiring the thermostat, timer and pilot light as per the appropriate wiring diagram.

The pilot light snaps into the mounting bracket. The timer is secured to the mounting bracket using the timer nut. "L1" & "L2" should be at top of timer. The thermostat is secured to the 3-gang box (terminals facing up) using 1/2" screws.

**TPT3 (4 - 6 KW / 240 Volt / 1 Phase)****Contactor required Heaters (7.5 - 15 KW, 240 volt, 1 phase) (Residential)****CONTACTOR DETAIL**

Contactors are generally located next to electrical panel. Contactor coil position varies between contactors - depending upon wattage and phase of the heater. The broken lines represent the coil in the middle of the contactor.

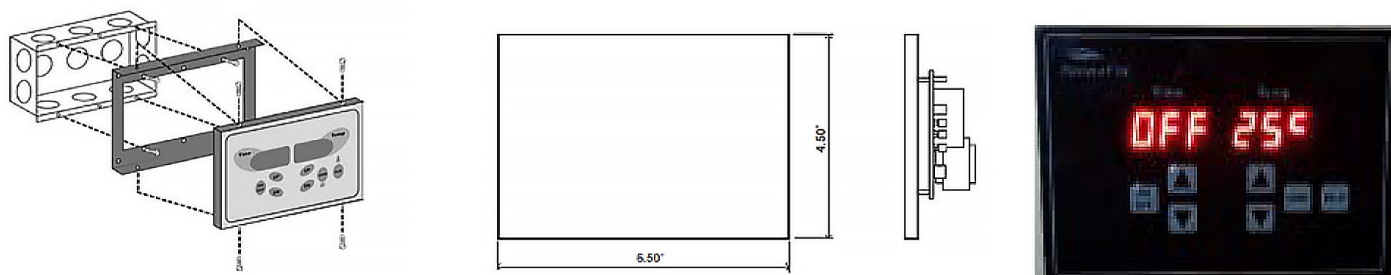
For 7.5 - 9 KW single phase units.  
40 Amp. Res. (7.5 kw, 240v, 1phase)  
50 Amp. Res. (9 kw, 240v, 1 phase)



For 12 & 15 KW

For 12 and 15 kw heaters, contactor coil connection locations may differ. Sometimes contactor is 3-pole contact is supplied for single phase heater. For saunas, use Resistive amp rating

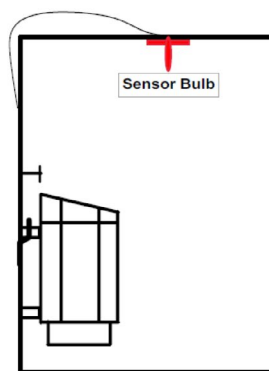
Watts	Volts	Phase	Copper Wire	Breaker
6000	208	3	10	30
7500	240	1	8	40
7500	208	3	10	30
9000	240	1	8	50
9000	208	3	8	40
12000	240	1	6	60
12000	208	3	8	50
15000	240	1	4	80
15000	208	3	6	60
18000	208	3	6	70

**EL-13 ELECTRONIC CONTROL OPERATION MANUAL (SD4)**

**Sensor location:** Mount sensor AT CEILING, 1' to 2' to side or front of heater. Sensor bulb must be fully exposed inside sauna. Screw tab must be inside sauna, so screw hole is visible. Do not partially recess any of bulb inside cedar.



**Newest Sensor (Aug. 2019)**



**Idle:** When control is inactive, it shows "O" in time window & room temperature in temp window

**Start:** Press "ON/OFF". Sauna defaults to 60 minutes and maximum temperature 900C (1940F). When operational, time window will flash between the word "on" and setpoint and time remaining and actual temperature. When the control is engaged, a small dot will flash in the time window.

**Off:** Pressing the "ON/OFF" a third time will turn off the sauna.

**C. vs. F.:** Control can be set to Celsius or Fahrenheit. When control is off, press temp up + temp down buttons at the same time

**Temperature:** Use the "up" and "down" icons, on the "Temp" side (right) to set the desired temperature. Defaults to maximum 900C (1940F)

**Time:** Use the "up" and "down" icons, on the "Time" side (left) to set the desired time. Sauna defaults to 60 minutes

**Delay Start:** When control is off, press "delay" button. Use time up & down arrows to set delay. Increments of 10 minutes, to a maximum of 99 hours. Shows minutes and hours. Press "on/off" button to engaged delay start feature Display will flash between delay duration and notification that delay mode is "ON"

**User:** Can be used to program a different default setting. One User default is always standard sauna mode (60 minutes and maximum temperature (900C /1940F). Press "User". Set preferred time and temperature. Press "on". After that, pressing on will start alternate settings until change back (or there is power loss to control-after power loss, control returns to factory default settings).

**TROUBLESHOOTING:**

The sensor wiring and controls are continually checked for proper operation. If a malfunction is detected, the controller will automatically switch OFF the load and deactivate itself. At the same time the display will show "Err". The controller cannot be reactivated until all causes of the malfunction are fixed. "Err" with "0" in temp window usually indicates sensor is not connected properly.

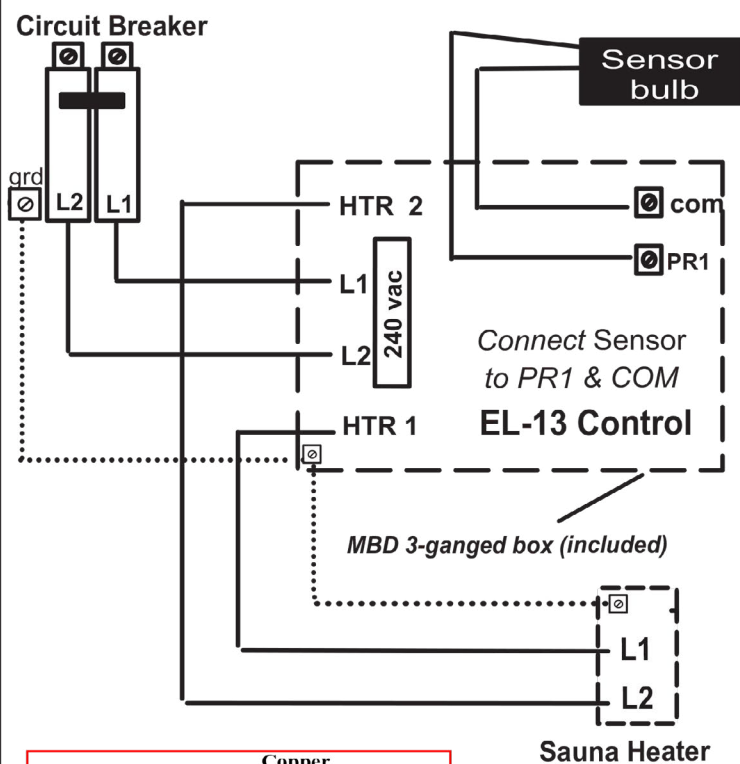


# EL-13 Electronic Control -240 volt, 1 Phase (Residential)

(Control to be mounted outside of sauna; i.e. beside door)

## 4 KW, 5 KW & 6 KW / 240 Volt / 1 PHASE

Sensing bulb should be located at ceiling 1'-2' from heater, 1" maximum from ceiling.  
12' of capillary wire included. (If additional length required, use 18ga or 20ga wire to extend)



Watts	Volts	Phase	Copper Wire	Breaker
4000	240	1	10	30
5000	240	1	10	30
6000	240	1	10	30

\* Breaker & wire size is recommendation only.  
Confirm with your licensed electrician.

**NOTE:**  
If testing, you only get proper voltage under load condition. (i.e. when connected to heater)

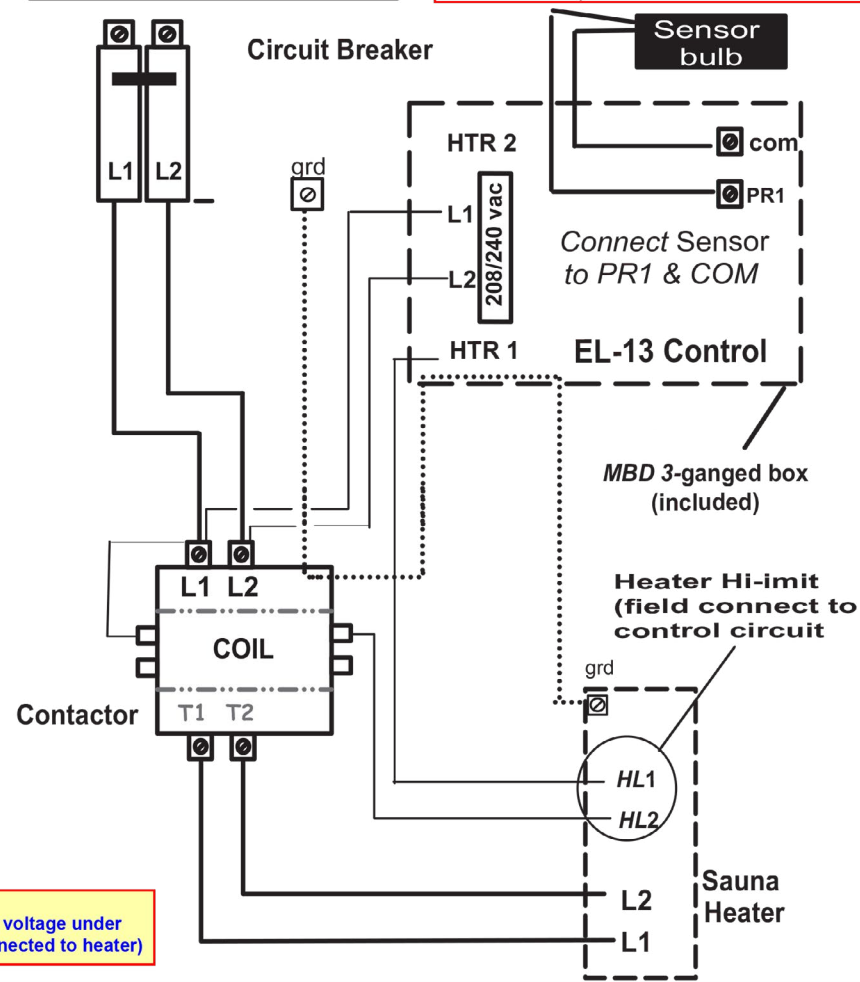
## Contactor required for Heaters 7.5 kw to 15 kW

Ensure that correct voltage is applied to the contactor coil.

— Control Wire(#14)  
— Supply Wire

Watts	Volts	Phase	Copper Wire	Breaker
7500	240	1	8	40
9000	240	1	8	50
12000	240	1	6	60
15000	240	1	4	80

\* Breaker & wire size is recommendation only.  
Confirm with your licensed electrician.

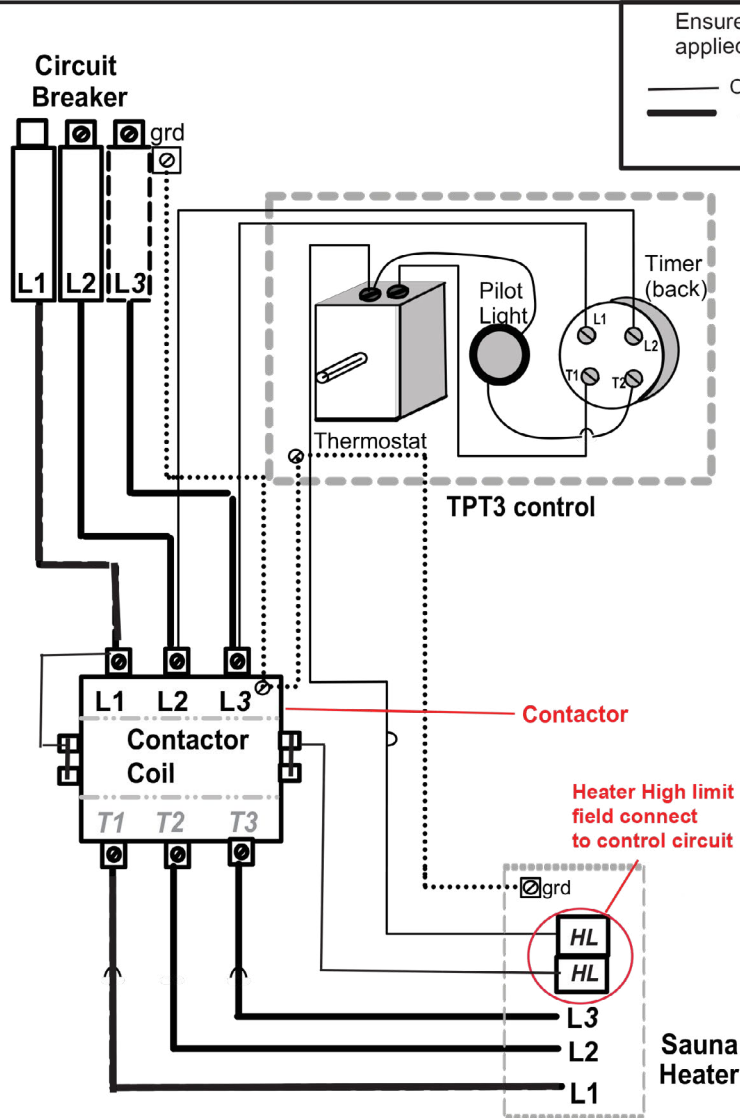




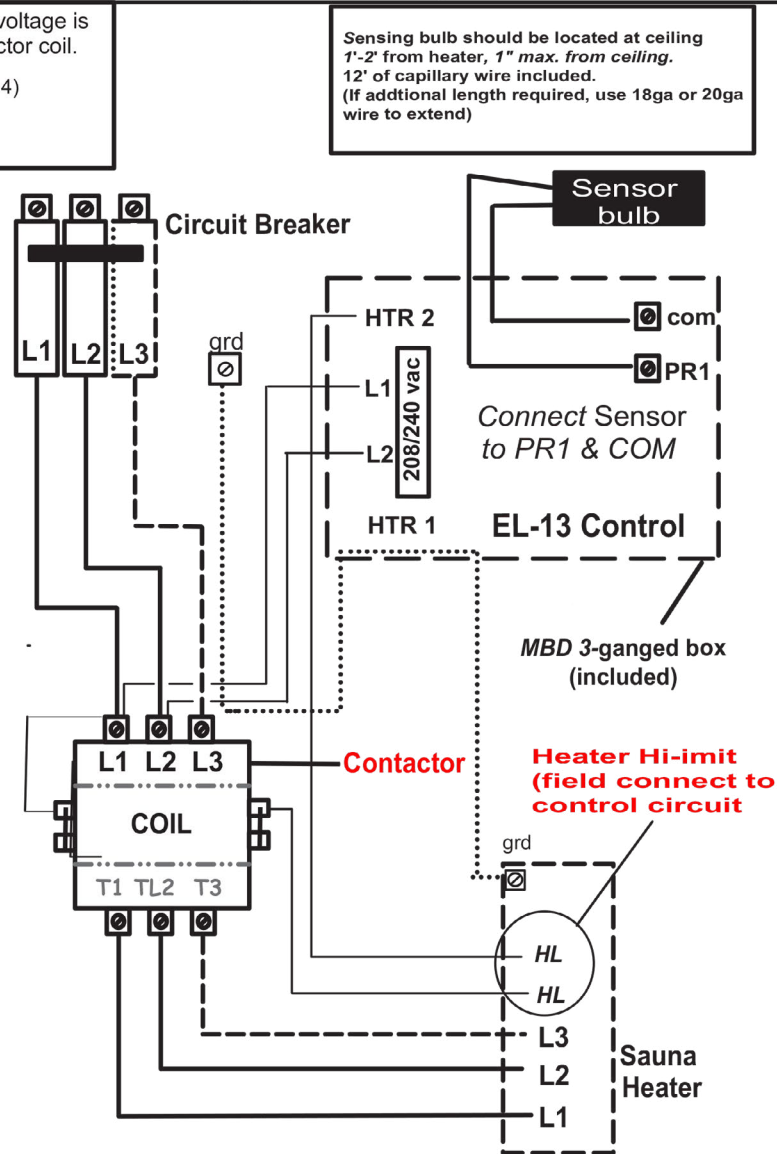
## Commercial: 208volt, 3 Phase Wiring

(Magnetic contactor to to be field installed between breaker and sauna. Usually installed near breaker or in access box)

### (TPT3 (mechanical))



### (EL13 (electronic))



**SAUNA ROCK PLACEMENT-SC****FILLING THE ROCK COMPARTMENT (FIGURES 10-14)**

The rocks should not be stuffed into every nook and cranny. This will “choke” the heater, trapping the heat inside and will result in nuisance tripping of the heater’s built-in hi-limit. Placing the rocks properly improves heater operation and speeds up the heat up time.

Extra rocks are supplied. Depending on the heater model, you will use about 1/2 to 2/3. Keep the rest for extra.

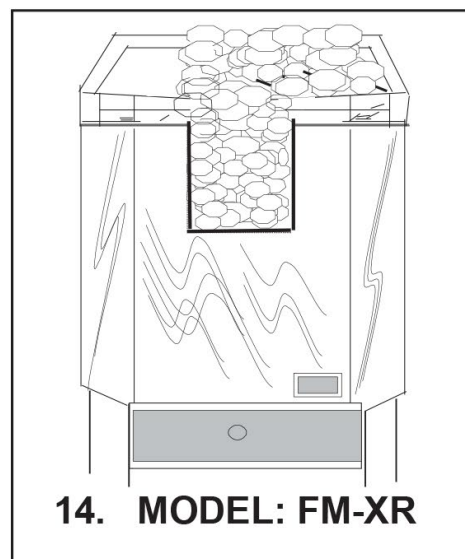
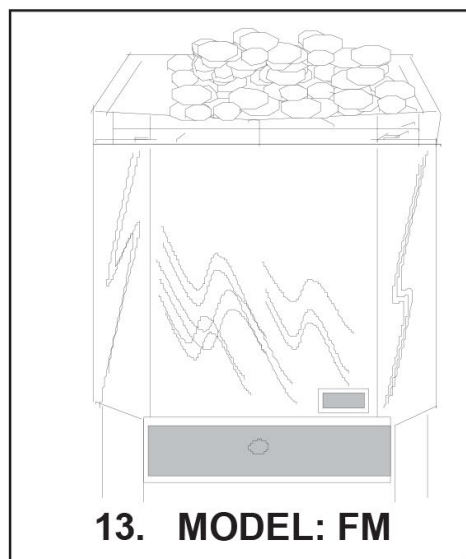
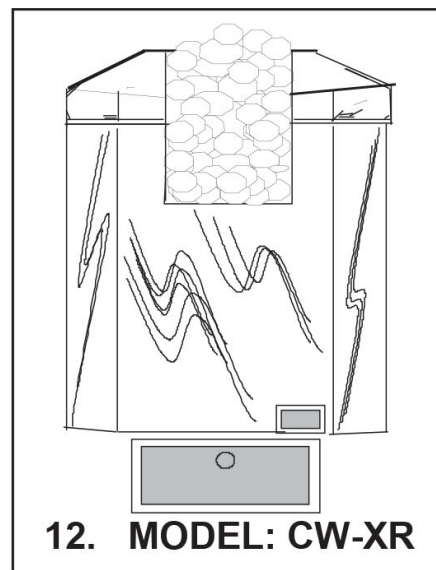
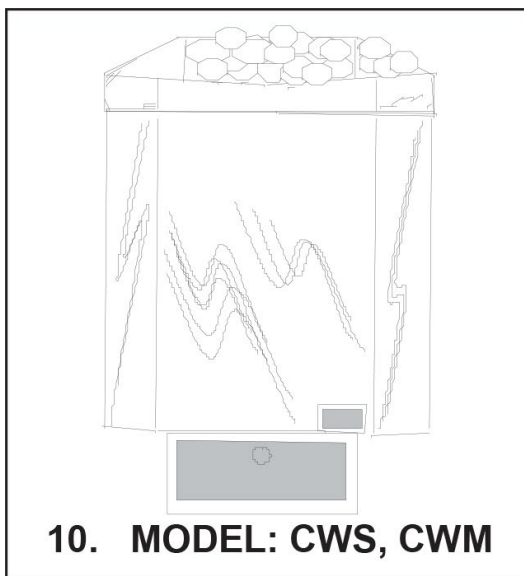
The rocks should be filled as indicated below:

**CWS, CWM (Figure 10):** Fill center and one side chamber. Leave the other side chamber open.

**CW-XR (Figure 12):** Fill center. Leave side chambers open.

**FM (Figure 13):** Leave about 4” at one side open. Fill 3/4 of rock tray.

**FM-XR (Figure 14):** Leave about 4” at one side open.



## VENT DETAILS

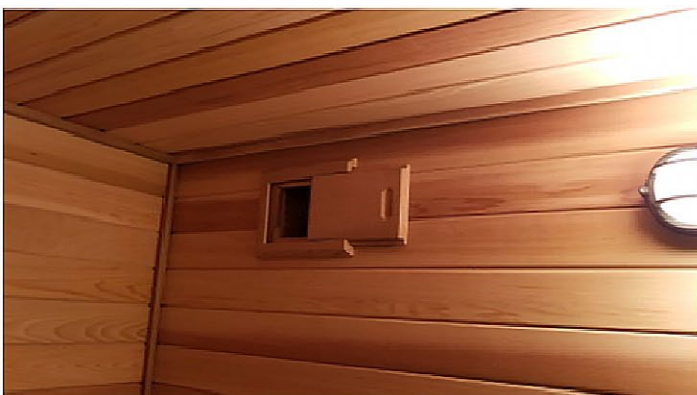
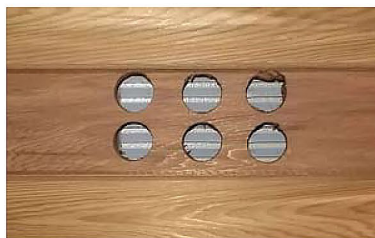
In many cases a vent is not required for normal sauna function. If you have access to vent walls after the fact, you may elect to forgo vents with the knowledge that they could be added at a later date.

If you do not have access after the fact, it is more of a “now or never” scenario. In this case we recommend you install the cross ventilation. If wall inaccessible (i.e. exterior wall), you can look at options of venting over the ceiling and ducting to open area. We do not recommend venting to the outdoor

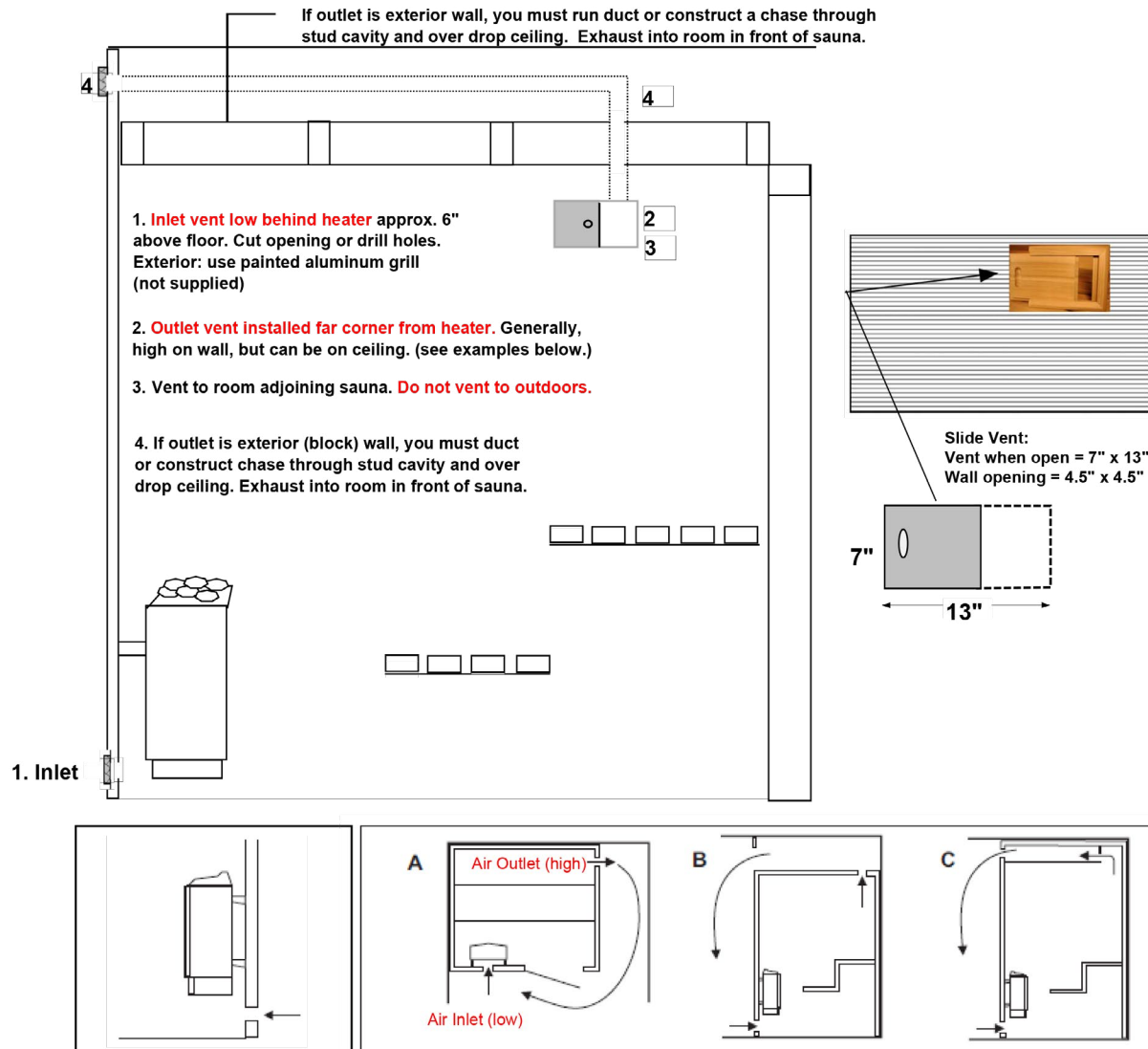
### OUTLET located high on wall diagonal from inlet

Cedar slide vent on sauna side.

Exterior has aluminum grill (not included) to match exterior decor.



## SLIDE VENT COVER



The inlet vent should be driven straight through the wall directly below the center of the heater. The cross-section of the vent for a wall-mounted sauna is approx. 19 sq.in. For larger saunas, approx. 40 sq.in.

**Position the air inlet and outlet vents as far away from one another as possible (diagonally opposite).** The outlet vent should be located high on a wall or in the ceiling and should have the same cross-section area as the inlet vent. Spent air should always be led back into the house – not discharged directly to the outside.

**CAUTION:** Do not install inlet and outlet vents on the same wall. Bad ventilation can be worse than no ventilation.

A: Outlet vent through the sauna wall (seen from above). The vent is placed high up, near the ceiling.

B: Outlet vent through the cavity above the sauna ceiling (seen from the side).

C: Outlet vent through a drum under the ceiling in the sauna (seen from the side). The outlet duct should be placed at an angle between the ceiling and the wall. The drum can be built out of wooden paneling and have the same area as the outlet vent.

**Inlet:** If you're drilling holes for an inlet, these must equal the specified sq-inch requirement. Six 2" or eight 1.75" holes are sufficient.



## SAUNA TROUBLESHOOTING

Problem	Probable Cause	Solution
Note: Except where noted otherwise, reference to control refers to TPT3 mechanical control.		
Heater will not start.	Control wired incorrectly.	Check wiring diagram carefully to ensure control circuit is wired correctly.
	High temperature control has tripped.	Using pencil or other non-conductive material, carefully push in "reset" button at front bottom of heater.
	Thermostat off or set below room temperature.	Turn thermostat clockwise. Saunas are generally set to between 80-90 C. (175-194. F)
	No power.	Turn on breaker. If on, it may be faulty or installed incorrectly. Call for service.
	Timer off.	Turn timer clockwise.
	Faulty magnetic contactor (applies only to heaters 7.5 kw & larger).	Call for assistance / Call service person.
Sauna not hot enough.	Temperature not set high enough.	Set thermostat higher- normal range is 80-90. C.
	Thermostat sensor not positioned properly.	Relocate sensor. Should be @ ceiling 1'-2' from heater, 1" from ceiling.
	Thermostat miscalibrated.	Recalibrate or replace.
Sauna on, but no real heat. Elements are not glowing red.	Sauna has been wired at 120 volt. (Note:two 120 volt lines does not make 240 volt.	Call qualified service person. Using meter, confirm there is 240 across line 1 and line 2.
One or more elements not glowing red.	One or more elements burned out.	Replace element.
Pilot light on. No Heat.	High Limit tripped.	Reset. (See above)
	High Limit defective.	Replace high limit.
High Limit trips frequently.	Too many rocks or rocks packed too tightly, trapping heat inside (very common).	Leave one side of rock tray free of rocks. Rocks should be stacked so that air can pass through.
	Thermostat sensor not positioned properly (very common).	Relocate sensor. Should be at ceiling 1' -2' from heater, 1" max. from ceiling. (If bulb is further away it will report a lower temperature and the heater will stay on too long. You can also try to lower temperature setpoint on thermostat to "compensate" for the false reading.
	Thermostat broken or miscalibrated.	Recalibrate or replace.
	(Public) Sauna being tampered with by users; i.e splashing water or placing wet towel on thermostat sensor bulb.	Close sauna to public use. Run heater for 2-3 three hours. If sauna does not trip, this suggests the problem is user tampering.
	High Limit defective.	Replace high limit.
Sauna too hot.	Sensor not properly positioned.	Reposition sensor or lower thermostat setting to compensate.
	Thermostat broken or miscalibrated.	Recalibrate or replace.
Breaker trips frequently.	G.F.C.I. breaker was used.	Replace with standard breaker.
	Breaker too small for heater installed.	Replace with properly rated breaker.
	Short circuit or ground in wiring.	Call service person.

**SAUNA CRAFT LIMITED WARRANTY: "CW-S", "CW-M", CW-XR & "CW-XR-C" "FM", "FM-XR" & "FM-XR-C"**

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_

Date of Purchase \_\_\_\_\_ Date of Installation \_\_\_\_\_

Sauna craft hereby warrants that the following Sauna Craft sauna heater is free from all defects in workmanship and materials for a period of:

**CW-S & CW-M Series:** Five (5) years from the DATE OF PURCHASE. [Commercial use carries only a one (1) year warranty, excluding elements.]

**CW-XR. FM-XR Series:** Residential use, LIFETIME WARRANTY from the DATE OF PURCHASE. [CW-XR-C, FM-XR-C commercial use, three (3) year warranty, including elements.]

This warranty does not extend to damage caused by improper or negligent installation or use, or for repairs by any person other than an authorized Sauna Craft dealer, and shall be limited to the repair or replacement of defective parts by Sauna Craft, after the unit has been disconnected and returned to Sauna Craft. Said repairs shall be without charge if within six (6) months of the date of purchase of the DATE OF PURCHASE. After the expiration of the first six (6) months for the duration of the limited warranty period, there shall be a reasonable charge for labor incurred in connection with the repair or replacement required.

**For CW-S, CW-M & FM sauna heaters used residentially,** defective parts are warranted from the date of purchase as follows: First year - 100%, second - 80%, third year - 60, fourth year - 40%, fifth year - 20%.

**For CW-S, CW-M & FM sauna heater used commercially,** defective parts are warranted 100% from the date of purchase for a period of one (1) year. Elements are warranted 100% for thirty days (30).

**For CW-XR & FM-XR sauna heaters used residentially,** defective parts are warranted from the date of purchase as follows: Lifetime

**For CW-XR-C & FM-XR-C sauna heaters used commercially** (208 volt, 3 phase), defective parts are warranted 100% from the date of purchase as follows: Three years including elements. Excludes hi-limit device.

Note: Commercial 240 volt Heaters carry extended warranty only if purchased as commercial units at commercial pricing.

Freight: The customer is required to ship freight prepaid to Sauna Craft and Sauna Craft will then ship freight prepaid back to the customer. The unit should not be shipped back without prior approval of Sauna Craft.

**A COPY OF THIS WARRANTY AND THE BILL OF SALE MUST ACCOMPANY THE RETURNED DEFECTIVE PART.**

This is not a service contract and this warranty does not include regular maintenance, cleaning or periodic check-ups, which are the sole and exclusive responsibility of the purchaser and are required as a condition of keeping this limited warranty in full force and effect.

This warranty is not transferable and shall extend only to the original purchaser. This warranty is void if any of the following should occur:

1. If the unit is used for anything other than a sauna installation or application.
2. If the serial number has been altered or removed.
3. If the unit is modified in any manner, which Sauna Craft concludes, after inspection, affects the reliability of the unit.
4. If the unit has been repaired or serviced or repaired by anyone not specifically authorized by Sauna Craft
5. If the unit is damaged because it is not operated or installed in accordance with supplied instructions.

The sole responsibility of Sauna Craft under this warranty shall be limited to the repair of the unit or replacement thereof, including parts, in the sole discretion of Sauna Craft. The consumer's sole remedy shall be such repair or replacements as expressly provided herein, and under no circumstances shall Sauna Craft be liable for any loss or damage, be it direct or consequential, arising out of the use or inability to use this product.

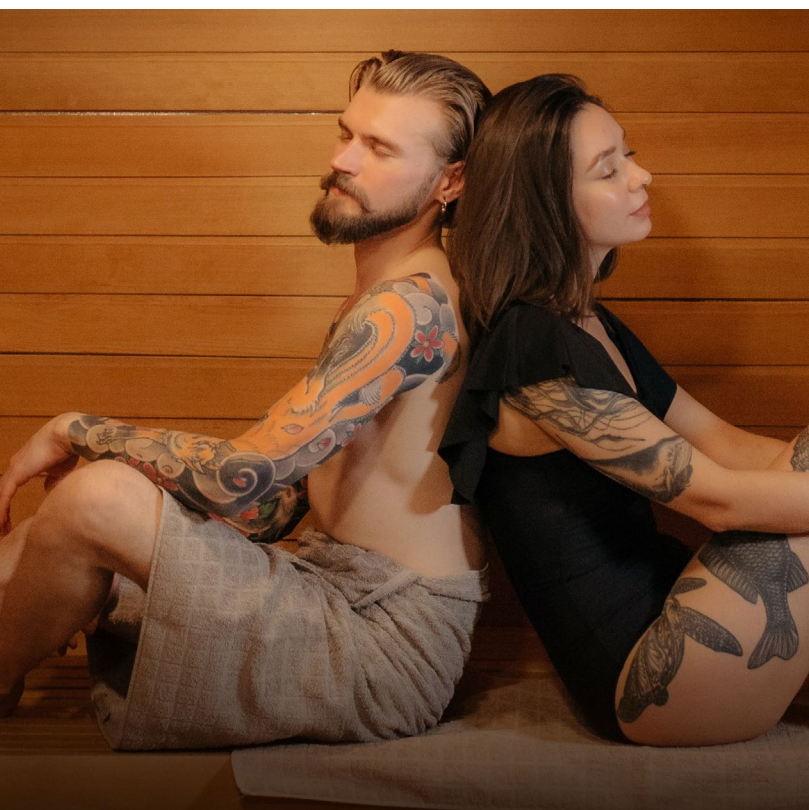
THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES AND SPECIFICALLY EXCLUDES EXPRESS AND IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR PARTICULAR USE OF PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF, AND NEITHER SAUNA CRAFT NOR ITS DEALERS ASSUMES OR AUTHORIZES ANY PERSON TO ASSUME FOR ANY OF THEM ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH SAID EQUIPMENT.

No warranty, whether express or implied, is given or made with respect to any accessory supplied by anyone other than Sauna Craft. Purchaser acknowledges that no other representations were made to him or relied on by him with respect to the quality and function of the heater.

## HOW TO TAKE A SAUNA

1. Start with a brief shower using warm water and soap. Rinse thoroughly. Do not towel dry.
2. Enter the pre-heated sauna set to 80°-90°C (176°-194°F). Relax and allow your body to perspire freely in the soft, dry heat. Do not throw water on the rocks in this first session. Do not expect to begin and finish your sauna in a few minutes. Even in the extreme heat of a sauna, it takes time for your body temperature to rise so you perspire freely.
3. Cool off with a cold shower.
4. How long you stay in the sauna is up to you. It depends on your comfort level. It is not an endurance test. People often start at 5-10 minute intervals and work up to longer periods.
5. Re-enter the sauna. Sprinkle water on the hot rocks to add steam and increase the humidity. Adding water will increase the feeling of heat and assist the perspiration process. Add a few drops of scented essence, such as eucalyptus, into the water you splash on the rocks. It will disperse throughout the sauna.
6. Take a cold shower. Repeat the sauna/cold water cycle as often as you desire.
7. Dry yourself completely, then sit or lie down, letting your body relax.
8. Dress and have a light post-sauna snack.

**NOTE:** When used for the first time, you will notice smoke coming off the heater elements. This process is normal. Leave the door open and allow the sauna to run for about 20 minutes.



## TECHNICAL SUPPORT

Before calling, please review the troubleshooting guide in this manual. When calling please have the following information ready:

- Heater Model #
- Control Model #
- Contactor Model #  
(Applies only to heaters 7.5 kw or larger)

## CONTACT INFO

106 Rayette Road, Unit 1, Concord, ON, L4K 2G3

Phone: 905-738-9443

Fax: 905-738-2486





# SaunaFin

Saunas & Steambaths

## **SAUNAFIN SAUNA & STEAM**

106 Rayette Road, Unit 1, Concord, ON, L4K 2G3

### **TOLL-FREE**

1-800-387-7029

### **PHONE**

905-738-4017

### **EMAIL**

[info@saunafin.com](mailto:info@saunafin.com)

### **WEB**

[www.saunafin.com](http://www.saunafin.com)