Sauna Craft heater Trouble Shooting

Typical causes for hi limit nuisance tripping:

- 1. There must be no rocks in one of the side chambers of rock tray.
- 2. Thermostat sensor is too low or too far from heater.
- 3. Thermostat sensor must be completely unencumbered. No cover, shield or clip holding it in place. And entire sensor bulb must be inside the cedar-it can not be partially recessed

To help us figure out what is causing your problem, please answer the following questions If you can send pictures that "show" the answer, that would be even better

- 1. What is exact sauna size and height?
- 2. Where in sauna is heater located? (i.e. front corner or elsewhere)
- 3. Where is inlet vent located in relation to heater?
- 4. Where is outlet vent located in relation to inlet vent?
- 5. What is the size of the vent opening?
- 6. There should be no rocks in at least one of the heater rock tray side chambers.
- 7. Where is control sensor located within sauna room?
 - How far from sauna heater (measured lineally-straight line, not diagonally)
 - How far from ceiling.
 - Is the sensor bulb fully inside the cedar. (should not be even partially recessed).
 - Is there any kind of cover or clip on sensor?

