

Decalcify using Non-Tylo products

The tank should be filled up with water in same way as when you would use the steam function until the full tank signal sounds.

Then start the heater to heat the water and turn it off once water is boiling, or as an option it is possible also to just fill the tank from the beginning with hot water until it is full.

Then add around 2 cups descaling agent, the manual says to wait for 1 hour before draining the tank.

(Allow it to work a bit longer if there are clear signs of calcium build up in the tank, it won't be any harm if it is a few hours (3-4) instead.)

We recommend using descaling agents that are citric acid based and don't contain any other detergents. There can't be left any traces of the descaling agent that cause the water to foam when boiling and the CTR seems to contain some detergents besides the ingredients that dissolve calcium so we can't say how well it would work and in what concentration it would be used or if the tank needed to be rinsed an extra time afterwards.

Usually descales for use with coffee machines are based on citric acid or sulfamic acid that both are agents that we use in our brand descaling agents and are tested to be safe to use with our products. And then it is fine to use around 1 cup(8z) to one tank of water.

Citric Acid Based Descalers:

Amazon.com

https://www.amazon.com/s?k=citric+acid+for+cleaning&crd=2XPDN1M9U93KS&srefix=citric+acid+for+cleaning%2Caps%2C74&ref=nb_sb_noss_1

Amazon.ca

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