



SaunaFin

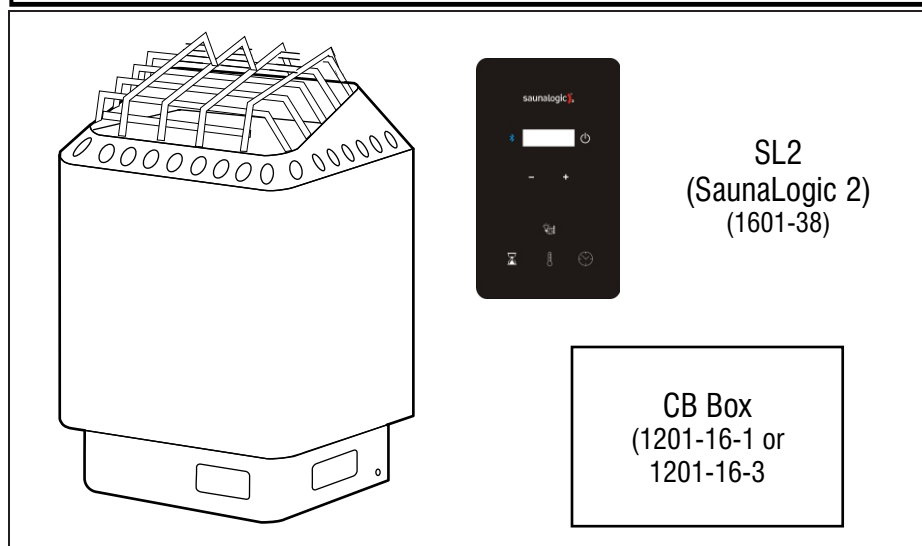
Saunas & Steambaths

Mikko (Helo) SL2
Installation & operating Instructions

MIKKO-SL2 (Helo Designer SL2)

INSTALLATION AND OPERATING INSTRUCTIONS

Page 1



“Designer (Mikko) SL2” Series Sauna Heaters
Models 4.5, 6.0, 8.0 (Type #'s 1712-45-0207, 1712-60-0207, 1712-80-0207) **SL2 (SaunaLogic 2) Control** (Type # 1601-38 or 1601-38-1) and **CB 16-1** (1201-16-1) or **CB 16-3** (1201-16-3)

Read all instructions carefully before installation. Please leave all instructions and warranty with the owner.

WARNING

Prolonged exposure to elevated temperatures is capable of inducing hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia include an increase in the normal temperature of the body, dizziness, lethargy, drowsiness, and fainting. The effects of the hyperthermia include failure to perceive heat, failure to recognize the need to exit the room, unawareness of impending hazard, fetal damage in pregnant women, physical inability to exit the room and unconsciousness.

WARNING

The use of alcohol, drugs, or medication is capable of greatly increasing the risk of fatal hyperthermia.

SECTION 1: GENERAL INFORMATION

These heaters are ETL approved for permanent installations and electrical connections. Built with splash proof construction, the conducting parts are protected against water. All wiring must be performed in accordance with national and local codes. See Diagram 2 for wire and room size requirements. These heaters are wall mounted.

WARNING

Do not take a sauna if using alcohol, drugs or medications.

Pregnant women or persons with poor health should consult their physician before using any sauna.

Caution fire hazard: Do not use the sauna room for drying clothes, bathing suits, etc. Do not hang towels above heater or place any object other than the rocks supplied on the heater. If any darkening of the wall around the heater is noticed discontinue sauna use immediately.

Inspect sauna regularly for required maintenance to heater, control and benches. Replace wood surfaces which show any signs of deterioration.

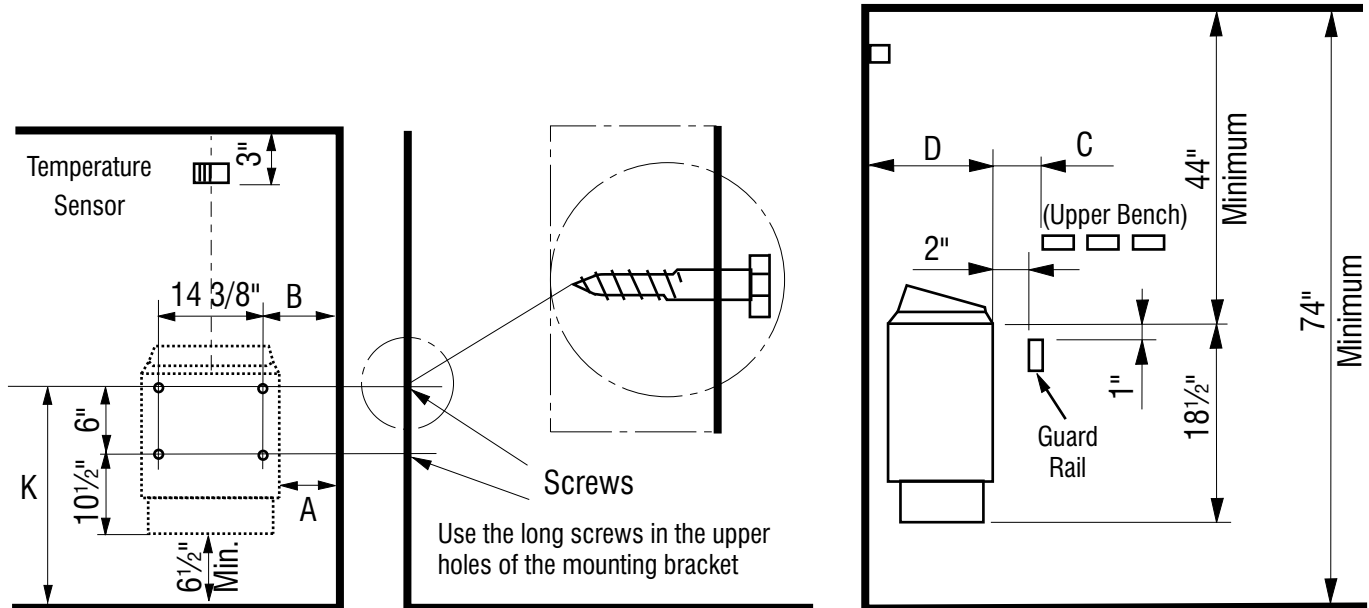
The heater gets extremely hot during operation and should not be touched or burns may result.

Minors should be adequately supervised whenever near a hot or warming sauna.



DIAGRAM 1

MOUNTING BRACKET LOCATION AND MINIMUM DISTANCE TO COMBUSTIBLE MATERIAL



OBSERVING MINIMUM DISTANCES IS REQUIRED TO REDUCE THE RISK OF FIRE

Recheck your distances from the heater to combustible materials to be sure you have the proper minimum distances.

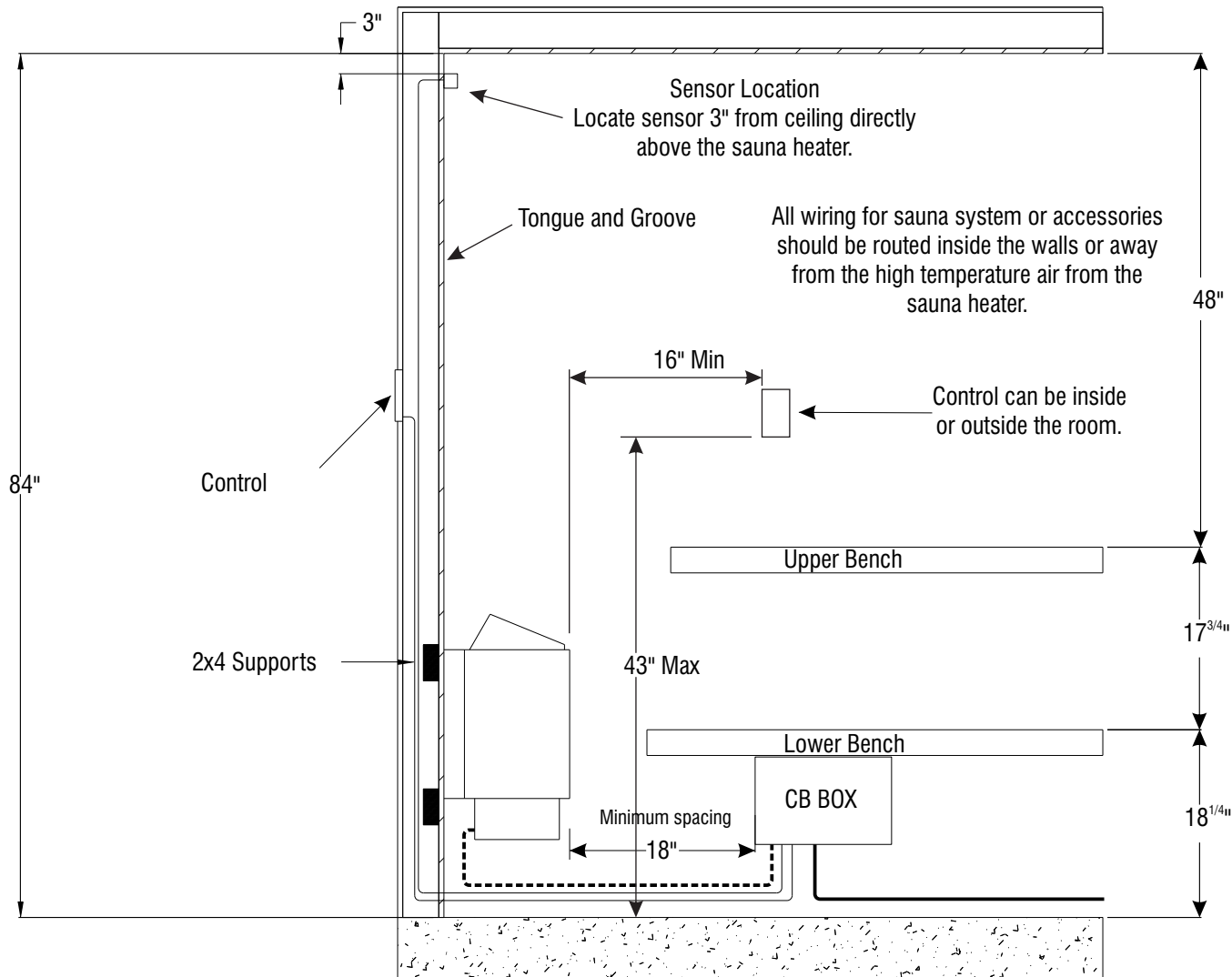
HEATER	MINIMUM				
	"A" DISTANCE	"B" DISTANCE	"C" DISTANCE	"D" DISTANCE	"K" DISTANCE
Designer 4.5	3.0"	3 5/8"	4.0"	11 1/2"	23"
Designer 6.0	4.0"	4 5/8"	5.0"	11 1/2"	23"
Designer 8.0	5.0"	5 5/8"	6.0"	11 1/2"	23"

CAUTION: Avoid fire, Do Not Place Combustible Material on sauna heater / **ATTENTION:** Evitez les Incendies, Ne Placez Aucune Matière Combustible Sur Le Chauffe-saun

DIAGRAM 2

MODEL / Product Number	KW	MINIMUM ROOM			MAXIMUM ROOM		PHASE	VAC	AMPS	WIRE SIZE	WIRE SIZE
		Floor Area	Wall Height	Volume Cu.Ft.	Wall Height	Volume Cu.Ft.				Power Supply to CB Box	CB Box to Heater
Heater 4.5 1712-45-0207	4.5	12 sq. ft.	74"	100	96"	210	1	208	21.6	2 #10AWG + GR	2 #10AWG + GR
							1	240	18.8	2 #10AWG + GR	2 #10AWG + GR
							3	208	12.5	3 #12AWG + GR	3 #12AWG + GR
							3	240	10.8	3 #12AWG + GR	3 #12AWG + GR
Heater 6.0 1712-60-0207	6.0	21 sq. ft.	74"	175	96"	310	1	208	28.8	2 #8AWG + GR	2 #8AWG + GR
							1	240	25	2 #10AWG + GR	2 #10AWG + GR
							3	208	16.7	3 #12AWG + GR	3 #12AWG + GR
							3	240	14.4	3 #12AWG + GR	3 #12AWG + GR
Heater 8.0 1712-80-0207	8.0	31 sq. ft.	74"	250	96"	425	1	208	38.5	2 #8AWG + GR	2 #8AWG + GR
							1	240	33.3	2 #8AWG + GR	2 #8AWG + GR
							3	208	22.2	3 #10AWG + GR	3 #10AWG + GR
							3	240	19.2	3 #10AWG + GR	3 #10AWG + GR

DIAGRAM 3



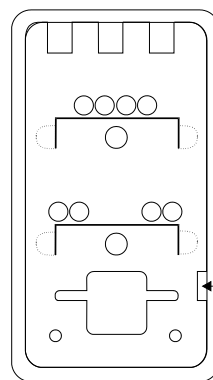
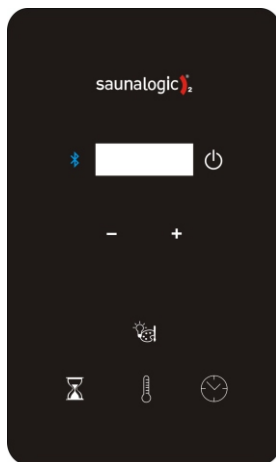
CB Box can be outside of the sauna room or installed inside sauna room.

DIAGRAM 4

DIAGRAM 5

SaunaLogic 2 Control (Model 1601-38)

Control Size:
3-3/8"w x 5-1/2"h x 1/4"d



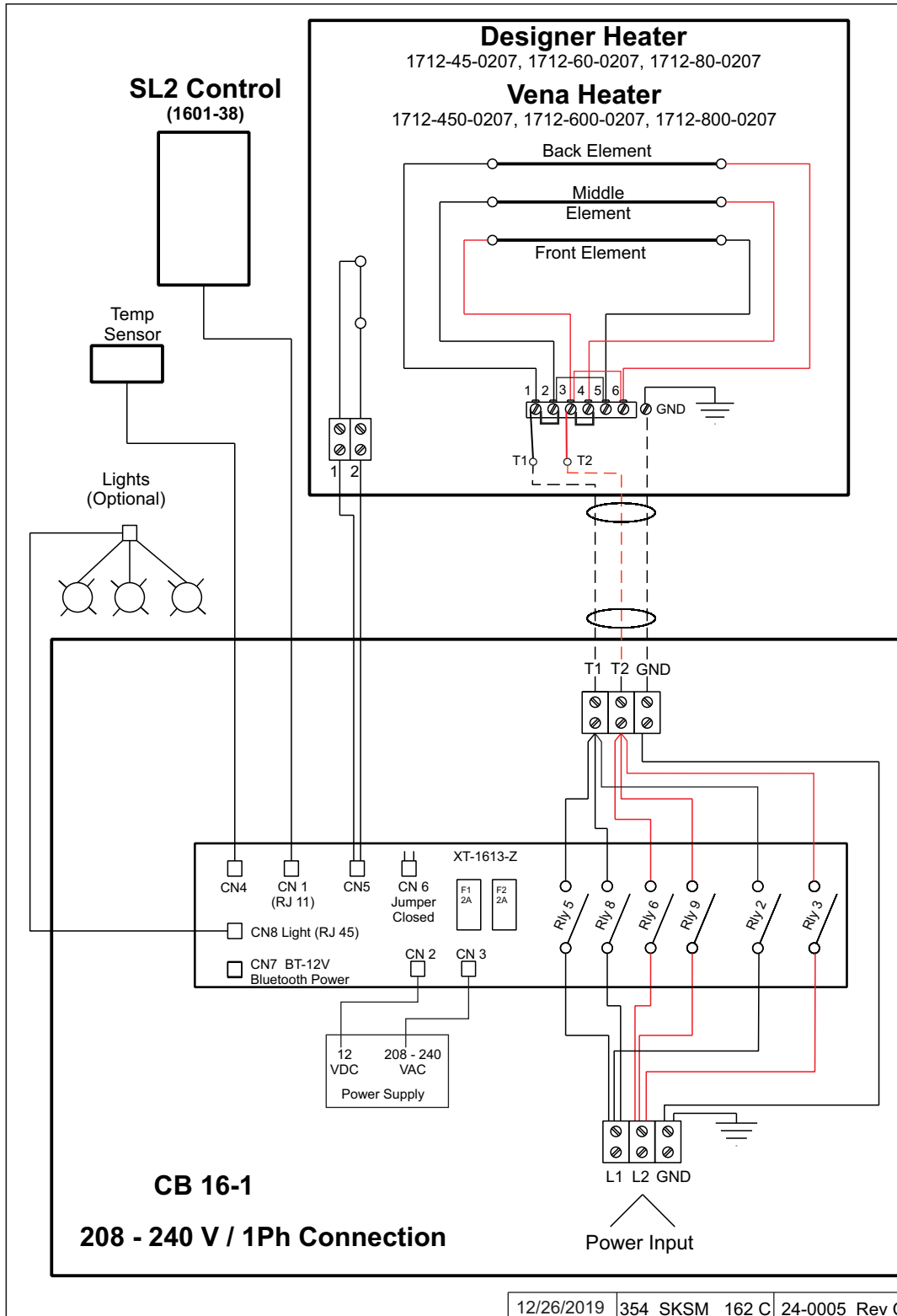
Back of sensor

Insert screwdriver tip here to unsnap sensor cover from sensor.

Note vertical orientation of cover before removing.

DIAGRAM 6

WIRING DIAGRAM: CONTROL AND HEATER MODELS Designer/Vena 4.5, 6.0 & 8.0 with CB 16-1 and SL2 (1601-38)



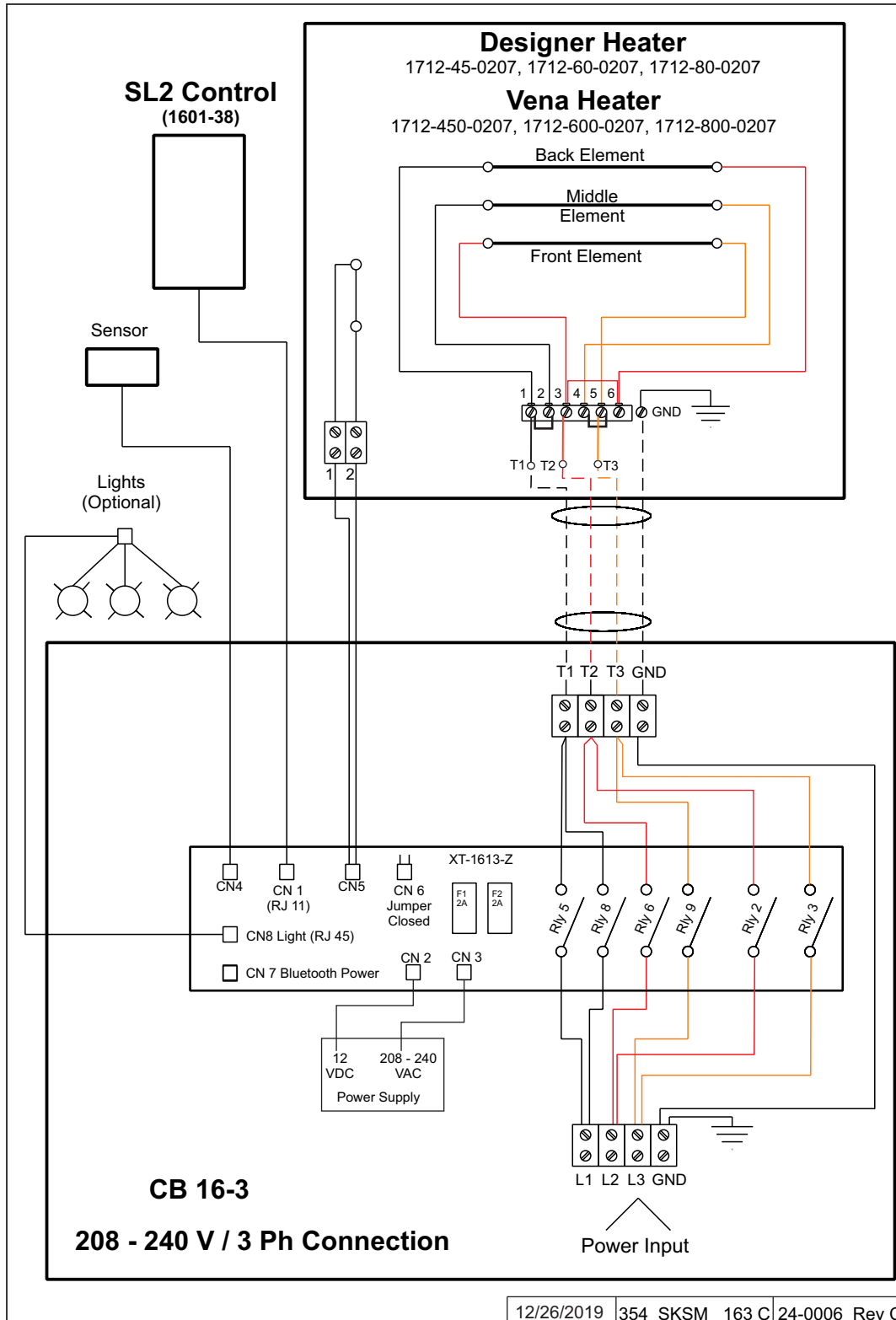
NOTE: All installation and service to this equipment should be performed by qualified licensed personnel in accordance with local and national codes.

NOTE: A GFCI (Ground Fault Interrupt Circuit) device is not required by NEC. A GFCI may be installed if required by local codes but will nuisance trip during use of the product.

CAUTION: Loose wire connections can cause heat damage to wires, terminal blocks and other components and may void the warranty.

DIAGRAM 6 (Cont)

WIRING DIAGRAM: CONTROL AND HEATER MODELS Designer/Vena 4.5, 6.0 & 8.0 with CB 16-3 and SL2 (1601-38)

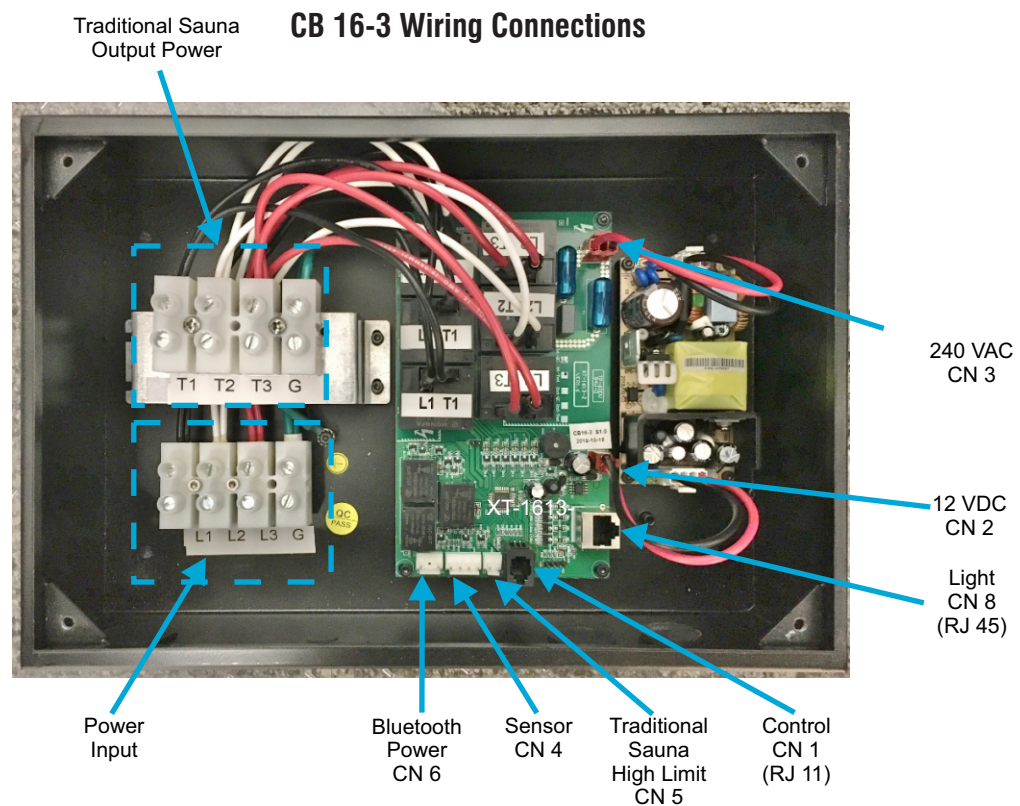
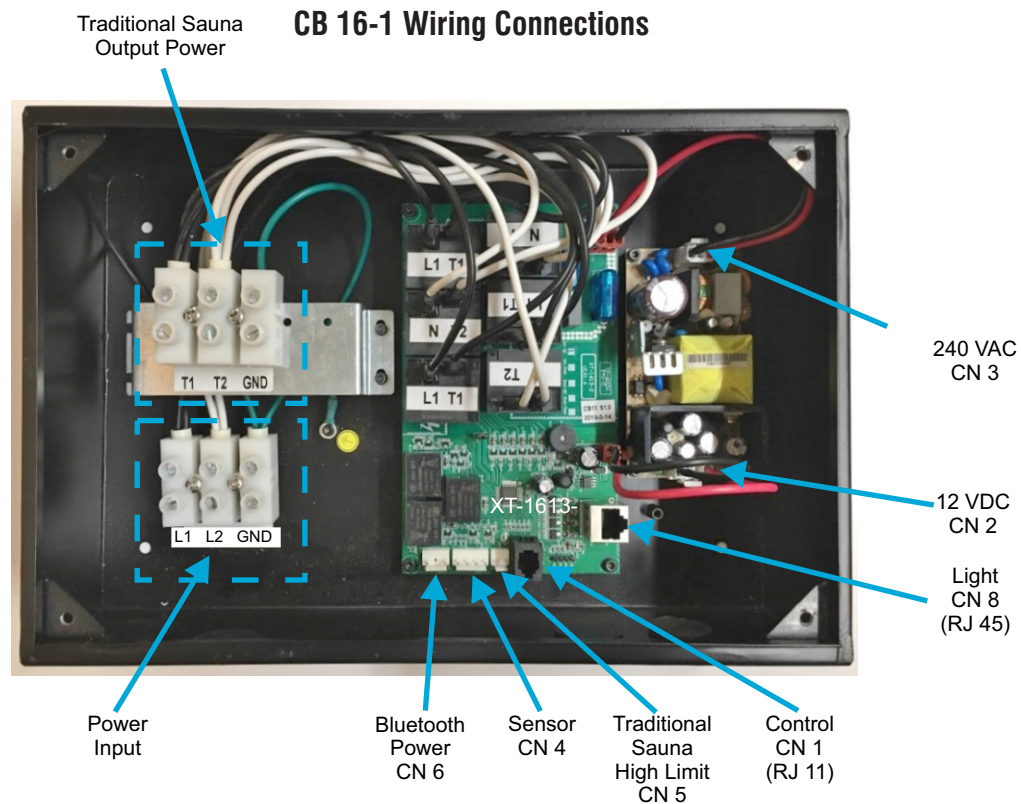


NOTE: All installation and service to this equipment should be performed by qualified licensed personnel in accordance with local and national codes.

NOTE: A GFCI (Ground Fault Interrupt Circuit) device is not required by NEC. A GFCI may be installed if required by local codes but will nuisance trip during use of the product.

CAUTION: Loose wire connections can cause heat damage to wires, terminal blocks and other components and may void the warranty.

DIAGRAM 7: CB BOX INTERNAL VIEW



SECTION 2: MOUNTING OF SAUNA HEATER AND CB BOX

HANGING THE HEATER Remove the mounting bracket from the heater (two screws behind the rock grill. Using the pattern from the mounting bracket, drill four 9/64" holes to fasten the heater to the wall. Install four 1/4" x 1 1/2" hex head lag screws (supplied with the heater) into the four holes. Tighten these screws until secure. The screws must be threaded through the wall into a framing member or backing board to support the heater weight. Hang the heater on the mounting bracket. Place the two screws behind rock grill to secure to mounting bracket. See Diagram 1 for the heater location details and the necessary clearances to combustible materials.
(Heater size: 16"w x 11-1/2"d x 24"h)

Remove the cover of the CB Box to gain access to the 4 mounting holes in the back of the box. The CB Box can be mounted outside or inside the sauna room on a wall according to Diagram 3. Locate the 4 screws 3/16 x 3/4" supplied into the 4 mounting holes. (See Diagram 3)
(Contactor Box size: 11-3/8"w x 8-1/2"h x 3-1/2"d)

SECTION 3: PLACING OF ROCKS (SEE DIAGRAM #13)

The rocks supplied with the heater have been chosen to provide the best heater performance. Use of any other type of rock may void the heaters warranty. Never operate the heater without rocks in place! Rinse the rocks with water before placing in the heater. Carefully place the rocks loosely so that the air can circulate through the heater. Packing the rocks too tightly may cause the heater high limit switch to trip or poor room heat up. The rocks must fully cover the heating elements. Attach the guard with the screws provided.

SECTION 4: ELECTRICAL HOOK-UP

Electrical installation must be made by a licensed electrician in accordance with the National Electrical Code and local regulations.

Remove the screws from the CB box to access the electrical connections. Route the wires through the holes provided on the bottom of the control box and connect the wires to the terminal block. To determine the correct wire size, refer to Diagram 2. Use copper supply wire only, suitable for minimum 90 degrees C. The heater must be grounded! See Diagram 6 for proper connections.

Connect wires from the small wire harness from sauna heater into CB Box on High Limit position CN 5 of the circuit board. (See Diagram 3)

SECTION 5: TEMPERATURE SENSOR

Feed the 17 ft "low voltage" sensor wire from the sensor location to the CB Box location. Sensor wire must be routed completely separate (as per low voltage electrical wiring codes) from any wiring carrying over 50 volts. It may be necessary to drill holes to string the wire through the studs or ceiling joists. Connect the sensor in CN 4 of the CB Box.

Using a flat tip screwdriver, unsnap sensor cover from sensor. Mount sensor to a finished wall directly above heater and three (3) inches down from ceiling using two (2) screws (provided) as shown in Diagrams 1, 3 & 5.

WARNING

Fire sprinkler systems used inside any sauna room should be properly rated for sauna room temperatures.

Do not pour chlorinated pool or spa water on heater. Excessive water use on heater may cause damage and void warranty.

Electric Shock Hazard - High voltage exists within this equipment. There are no user serviceable parts in this equipment. All installation and service to this equipment should be performed by qualified licensed personnel in accordance with local and national codes.

Do not construct sauna room so as to restrict air flow through the bottom of the heater.

Packing the rocks too tightly may cause the heater high limit switch to trip.

SECTION 6: HEATER SCREEN (GUARD RAIL)

Install a wooden heater guard to prevent the sauna bather from accidentally touching the sauna heater. Install the heater guard rail with the dimensions shown in Diagram 11.

SECTION 7: SL2 (1601-38) CONTROL INSTALLATION & OPERATION

INSTALLATION ROUGH IN The SL2 (1601-38) control can be mounted inside or outside the sauna room. (See Diagram 3) The control also can be mounted outside of the sauna room in the weather. The control is weather resistance and water resistant.

To mount the control cut an opening 2-3/4" wide by 4-3/4" tall. Route the control wire from CB Box to the control. *Note: Use the factory supplied cable only! Do not staple through or otherwise damage the cable!*

Remove glass from touch screen, (See Diagram 4) using flat blade screwdriver See Diagram 5 and attach the two plastic "wings" with the screws provided. The wings will rotate during installation and secure the box in the wall. Connect the control cable to the back of the circuit board with the RJ 11 cable and secure the control to the wall by 2 mounting screws provided.

Connect the other end of the control cable through the electrical access hole on the bottom of the control box and connect it to Cn1.

WARNING

Do not locate benches over heater. Minimum clearance of ceiling above heater 44".

Minimum clearance from heater to wooden surfaces (benches, side walls, heater fence etc.) 2 inches. Mounting brackets supplied. Provides proper clearance from wall behind heater.

Use only copper wire of the size and type indicated in the Heater Specification Chart and the temperature rating indicated on the heater junction box.

All heaters and controls must be grounded per NEC to prevent electrical shock in case of unit failure.

Electrical outlets or receptacle must not be installed in a sauna room.

A guardrail or fence is required around the heater to prevent burns from accidental contact.

DIAGRAM 8: SL2 OPENING COVER

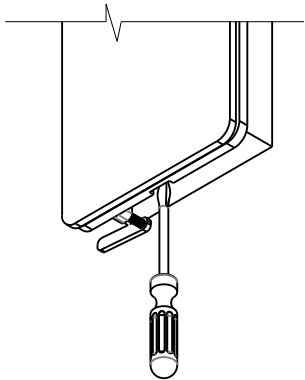
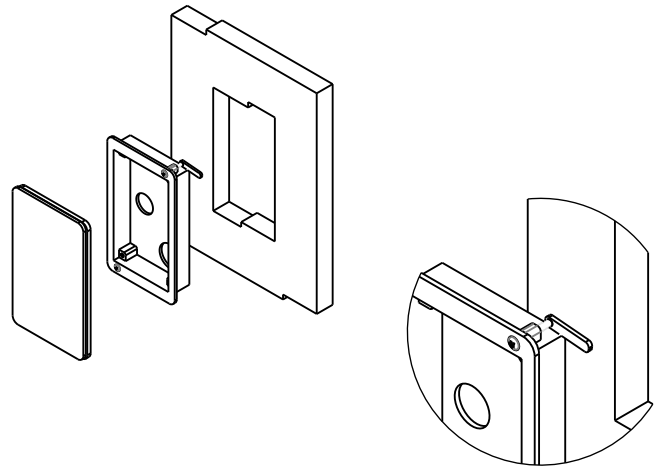


DIAGRAM 9: SL2 MOUNTING



SECTION 7: SaunaLogic 2 (1601-38) CONTROL INSTALLATION & OPERATION

OPERATING INSTRUCTIONS FOR TRADITIONAL SAUNA HEATER

Press the SL2  icon once. The default settings for the temperature is 194°F, the bath time is 60 minutes. These settings are adjustable (as described below) from 119° to 194°. Length of sauna can be set from 0 to 60 minutes. The time delay before start can be up to 24 hours. Any changes are remembered by the heater for your next bath. Should the heater power be lost then restored, the settings will return to their default values.

SETTING THE DURATION AND TEMPERATURE

Press the  icon for time "+" or "-" icon on the SL2 to increase or decrease time for desired setting. The maximum of time is 60 minutes.

Press the  icon and then press "+" or "-" icon on the SL2 to increase or decrease temperature for desired setting. The maximum temperature is 194°F (90°C).

 Bluetooth

 Decrease

 Lights

 Heat Time



Power 

Increase 

Delay 

Temperature 

Note: Typical bathing temperature is 150F to 165F displayed on the control.

PRE-SET DELAYED START Press the  icon and delay time will appear in the display and will toggle between “dlay” the amount of time remaining. The maximum of time is 24 hours. If no delay is desired, press button to toggle off the function.

LIGHTING OPERATION (Optional) SL2 is capable of operating ONLY a Lighting package purchased with the system. Press the  icon to cycle through lighting options. Press and hold the  icon for 3 seconds to turn off the light from during any color. Light will automatically turn off after 10 minutes the sauna cycle is completed.

Color sequence – White – Red – Green – Blue – Yellow – Aqua – Purple – Rotation of Colors - Off

Choose the color of choice and then set lighting brightness. The brightness will be on display for 3 seconds. Press the “+” or “-” button to increase or decrease the light setting. The setting options are 25, 50, 75, and 100% light output.

BLUETOOTH OPERATION (Optional) SL2 is capable of operating ONLY a Bluetooth package purchased with the system. Press the  icon to turn on or off to the system.

SECTION 8: LIGHT INSTALLATION

Lighting Installation (Optional Equipment) SL2 is capable of operating ONLY a lighting package purchased with the system. The lighting package consists of 3 lights or more with a maximum 8 lights and the cables to connect the light assemblies to the CB box. The long cable (5 m) connects the CB Box to an "8 Port Splitter" device which should be located outside the sauna room but in an accessible location protected from direct heat or moisture. Connect 2 meter cables from the splitter to the light assemblies. All cable lengths for lights are similar depending on the number of fixtures.

Ensure the lighting cables reach the hole locations. Predetermine light fixture locations in the ceiling based on cable lengths, the splitter location, and CB box location. Route the cable provided to the correct locations before any tongue and groove is applied.

Cut 2 3/4" holes in tongue and groove boards for light fixtures as the tongue and groove is being applied.

SECTION 9: HIGH LIMIT CONTROL (RESET BUTTON)

The sauna heater has a built-in high limit control, which automatically turns off the heater if the temperature inside in the sauna room rises to an abnormally high level.

The control will display "HL". To restart the heater, let the heater cool, then push the "On/Off" button on the control. If the high limit continually shuts off the heater, contact a service representative. Refer to Troubleshooting Section for information.

SECTION 10: HOW TO TAKE A SAUNA

- When taking a sauna, allow time to relax completely.
- Remove clothing and jewelry...if required, wear a towel loosely.
- After 10 minutes or when perspiration begins, leave sauna and relax in dressing area...follow with a cool shower.
- Cooling time should equal time spent in sauna. Enter sauna room again and stay 5 or 10 minutes.
- Repeat the cycle 2 or 3 times; end with a brisk shower...rinse in cool water.
- Dress when completely dry and perspiration has stopped.
- Some sauna bathers enjoy the soothing effect of steam by splashing water on the heated sauna rocks. Use only one dipper full (approx. 1/2 cup) at a time and keep clear of the steam as it rises off the rocks.
- Do not smoke, exercise or drink alcoholic beverages in the sauna room.
- Do not pour chlorinated pool or spa water on the heater or corrosion damage may result.



Shower



Sauna (10 - 15 min.)



Shower or swim



Rest (10 - 15 min.)



Relax with juice or water

You liked it?
Do it once again and
you will feel great.

DIAGRAM 10

TYPICAL PRE-CUT WALL CONSTRUCTION

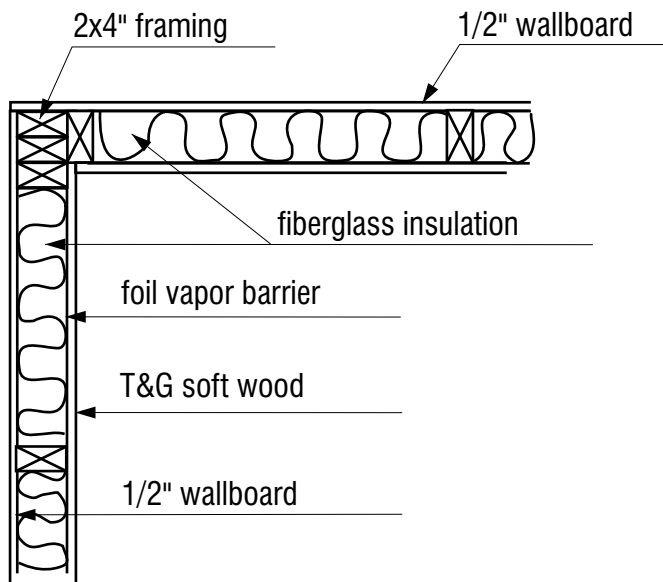


DIAGRAM 11

HEATER SCREEN (GUARD RAIL)

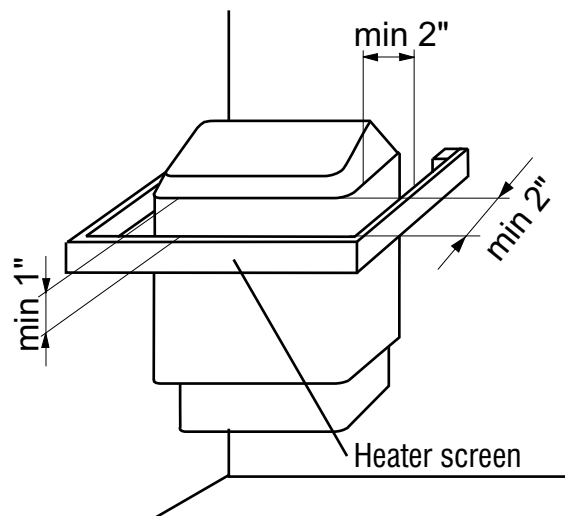


DIAGRAM 12

VENTILATION

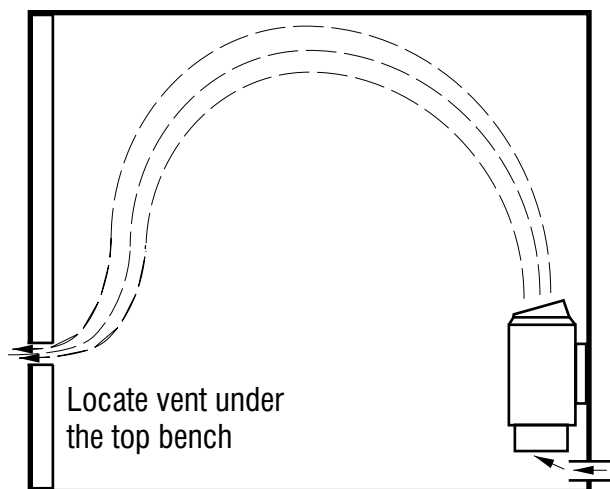
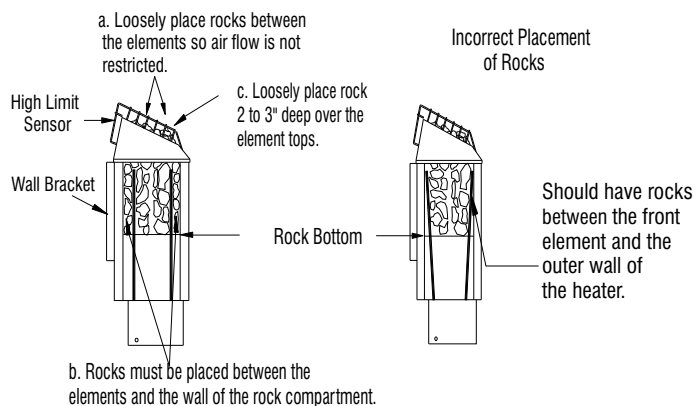


DIAGRAM 13



1. Put smaller rocks in first around the outer perimeter of the rock compartment.
2. Completely fill all three sections (front, center and back).
3. In the outer sections, use smaller rocks placed more tightly (see note b).
4. Place rocks loosely in the center section (see note a).
5. Be sure rocks completely cover the elements (see note c).
6. Loosely cover the tops of all elements with rocks a minimum of 2" to 3".

SECTION 11: WARNING PLACARDS

Three metal placards are included in the Installation Instruction Envelope packaged with every Sauna Heater. The CAUTION placard must be attached to the interior wall of the sauna room directly above the heater where it is visible to the bather. The WARNING placards must be attached to the door of the sauna room.

SECTION 12: ROOM CONSTRUCTION

- For safety and reliability, the following rules must be addressed.
- No permanent locking or latch system is to be used on the sauna door.
- Acceptable door fittings are: magnetic catches, friction catches, spring or gravity loaded closures.
- The door must always open outwards.
- No shower may be installed in a sauna room.
- No electrical receptacle shall be installed inside the sauna room.
- The enclosed WARNING: Reduce the risk of overheating ... warning plate must be mounted on or alongside the door outside the sauna room at about eye level.
- The enclosed CAUTION: Reduce the risk of fire ... caution plate must be mounted on the interior wall above the heater.
- The heater should not be operated without its container properly filled with rocks and the rock guard in place.
- If an intercom speaker is installed, it should be away from the heater and as close to the floor as possible.
- Fire sprinkler systems installed inside any sauna room should be properly rated for sauna room temperatures.
- Always mount the heater according to these installation instructions.
- Minimum of R12 insulation in 16" on center 2x4 stud walls.
- Recommended minimum flooring thickness of 5/8"

SECTION 13: VENTILATION

VENTILATION In a private sauna, the air should be changed about 6 times an hour. This can be achieved by making a vent opening (fresh air inlet) in the sauna wall directly below the heater. The air outlet must be lower than the upper benches, as far as possible from the heater and about two feet higher than the fresh air inlet vent, See Diagram 12. It is recommended that ventilation openings meet the requirements of UL Specification 875. The minimum opening should be determined using one of the following formulas:

$$\text{For } R < 31, V \geq 9.3, \text{ For } R \geq 31, V \geq 0.3R$$

where R = the floor area of the room in square feet and
 V = the minimum vent size in square inches

WARNING

The "CAUTION" and "WARNING" placards must be mounted in accordance with Section 10.



WARNING

REDUCE THE RISK OF OVERHEATING

- * Exit immediately if uncomfortable, dizzy, or sleepy. Staying too long in a sauna is capable of causing overheating.
- * Supervise children at all times.
- * Check with a doctor before use if pregnant, in poor health, or under medical care.
- * Breathing heated air in conjunction with consumption of alcohol, drugs, or medication is capable of causing unconsciousness.



CAUTION

REDUCE THE RISK OF FIRE

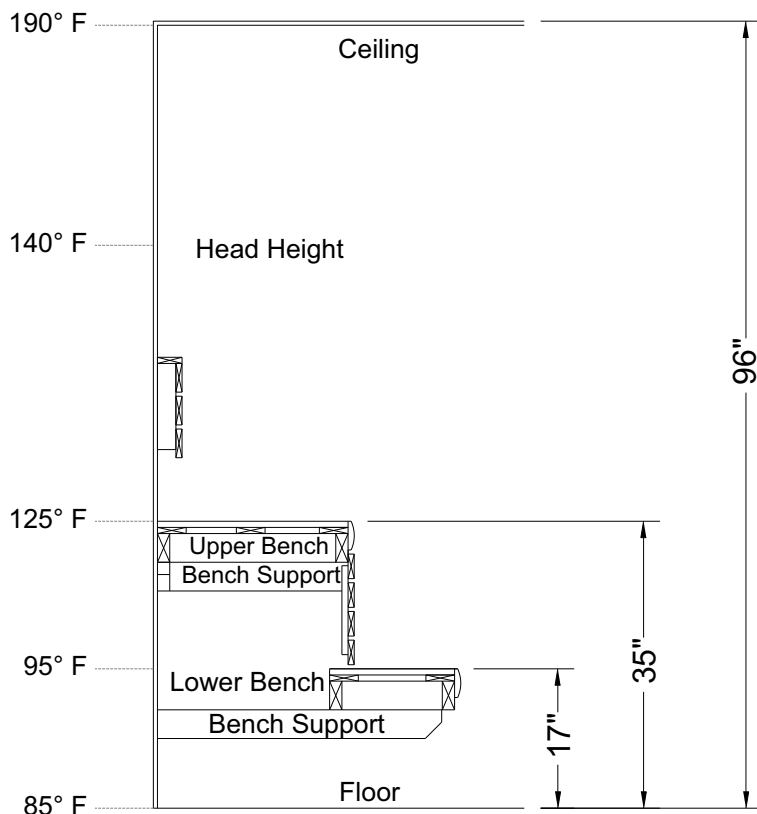
Do Not Place Combustible Material On The Heater At Any Time.

For safety purpose sauna door must open out and not lock.

Never use a wood stain, seal or preservative on the inside of your sauna room.

Light fixtures get very hot during operation. Locate light fixture where it will not be a burn hazard.

DIAGRAM 14: ROOM TEMPERATURES



Non-Typical Ceiling Height

Notes:

Temperatures vary in a sauna room by height and distance from heater.

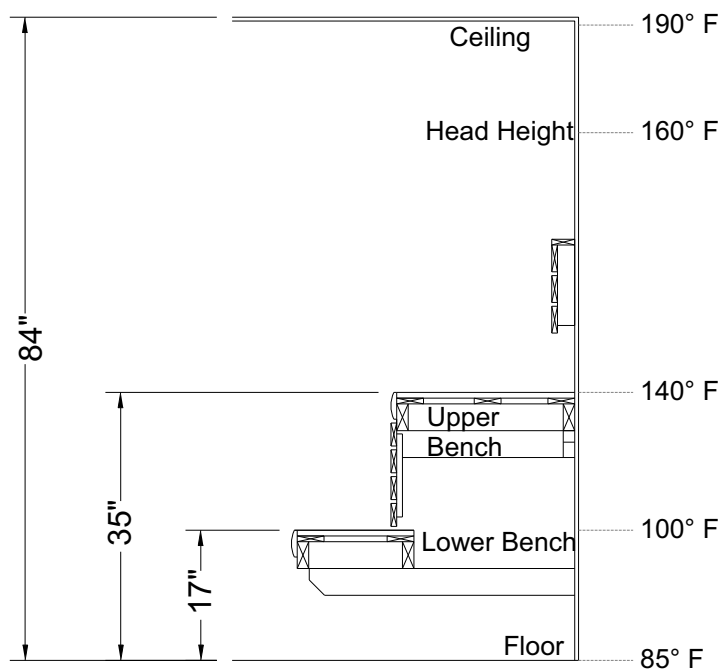
Ventilation will help reduce it but will not eliminate temperature variations.

The hottest part of the room is always at the ceiling directly above the sauna heater and should not exceed 194°F (90°C).

Air temperature will be 15°F to 25°F lower on the opposite side of the room from the heater close to the ceiling.

The temperatures in the elevated view are general numbers. Each sauna room is different due to construction variations and ventilation.

Typical Ceiling Height



SECTION 14: MAINTENANCE

Inspect sauna room at the end of each day the room to ensure the control and system is off.

The sauna, like a bathroom, should be kept clean and odor free. Towels or mats should always be used on benches and floor as perspiration otherwise penetrates the soft wood. To clean and remove perspiration stains, use soap or detergent in warm water, best applied with a scrub brush. Badly soiled surfaces may require sanding. Sand paper wrapped around a wooden block works well.

Air out the sauna often by keeping the door and vents open when the sauna is not in use. Saunas that are in daily use should be washed down at least once a week to keep them clean and the air fresh. Duckboard should be removed from the sauna, the sauna floor mopped and dried in a conventional manner, and the duckboard thoroughly scrubbed and dried before returning to the sauna room. The sauna heater should be wiped down occasionally with a damp cloth to remove lint and dust. The rocks should be removed once a year for cleaning and small or crumbled rocks replaced.

Benches and supporting structure must be inspected annually for potential deterioration due to age, dry rot or abuse. Any boards with signs of deteriorations should be replaced immediately to avoid possible injury.

SECTION 15: TROUBLESHOOTING

If control displays "Sn" it means no sensor is connected. Refer to Section 5 for sensor installation information.

If control displays "HL" it means the high limit is open. Refer to Section 9 for high limit information.

System won't start to heat, ensure the system is not in the delay mode. If "dLAY" is flashing in the display window, the system is in the delay mode.

If control displays "JP" it means the jumper is open on the main board in the CB Box. Verify jumper is installed in CN6 location on the main board. If it is open, close the two pins.

If control acts erratically or buttons turn on and off by itself during startup. Turn power off at the circuit breaker, place the glass on the control and turn power back on the system. The control will automatically reset the sensitivity of the capacitive switches.

CAUTION: Use only a contactor approved for 250,000 endurance Cycles / ATTENTION: Utiliser uniquement un contacteur approuvé pour 250,000 cycles de fonctionnement

For troubleshooting or service questions call 1-888-780-4427 and ask to speak with service. Prior to calling, please have the Model and Type number available. You may also email us at us_techsupport@sauna360.com

DIAGRAM 15: SL2 Control Mounting

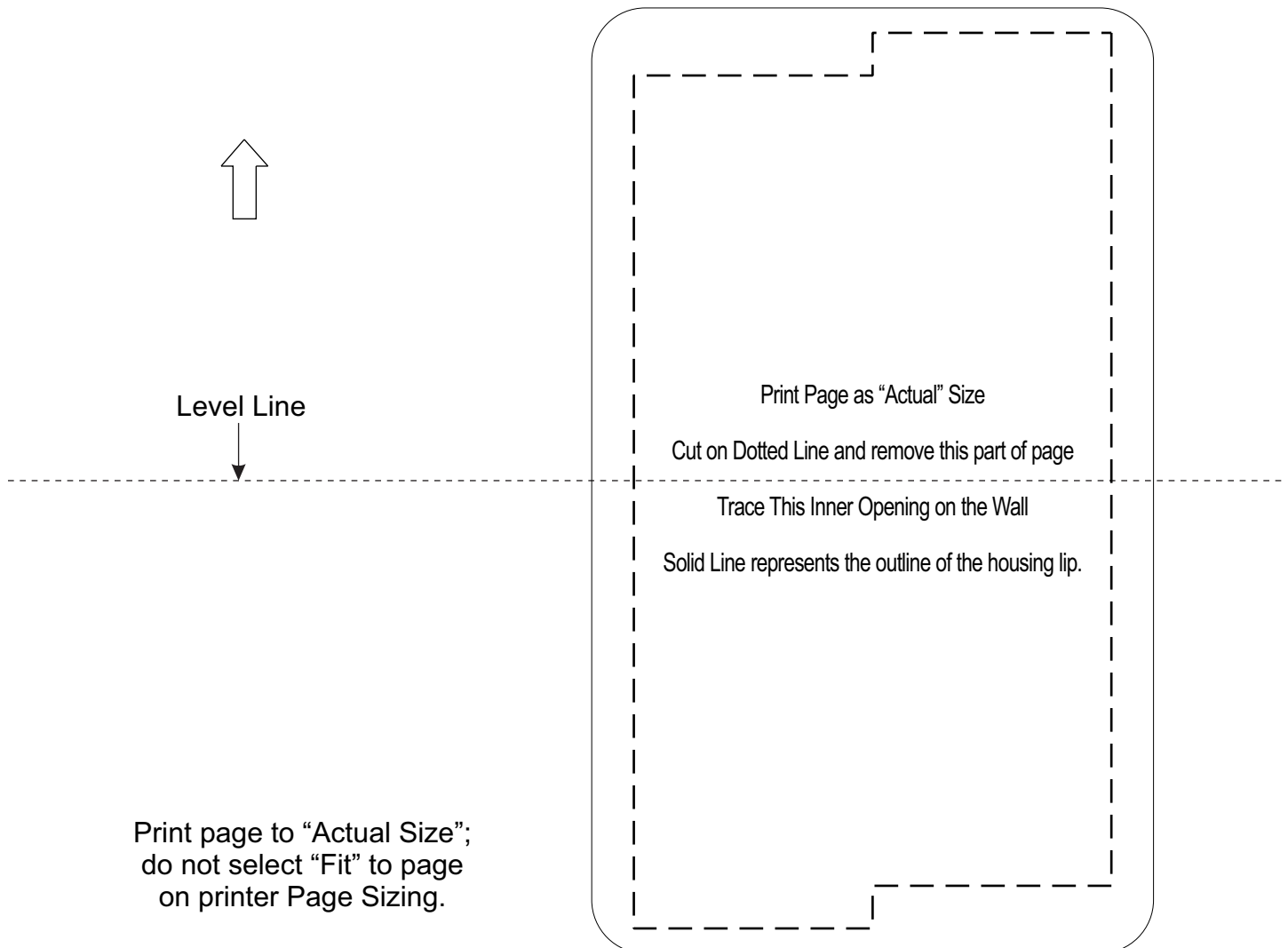
Recessed Mounting For the SL2 Control

The recessed mounting box allows the control to mount with its surface almost even to the wall surface. Print this page to “Actual” Size on Printer Options. (This will ensure the size of the opening is correct). Cut out the middle of this page on the dotted lines. The hole will be the size of the mounting box. Insert the mounting box in the hole of this page to ensure it is the correct size.

Trace the paper cut out on the wall. Cut a hole in the wall to match the inner dotted line for the mounting box. Run the control cable out of the wall through the hole in the mounting box. Ensure the hole is just big enough to mount the box. Push the mounting box into the hole and turn the mounting screws to pull the tab tight against the inside of the wall. Ensure the box is level and the correct end is UP (there is an arrow on the wall side of the box pointing up).

Connect the Control coupler to the control cable then feed the cables and connector through the hole in the box and into the wall. Test the Control before mounting it into the wall.

Hang the top of the control glass on the top of the recessed box and press the bottom of glass to snap on to box.



Sauna360 Inc. (also known as, “Finnleo”, “Tylo”, “Helo”, and “Amerec”) warrants to the original purchaser (“you”) the following regarding your new sauna, when purchased from one of our authorized retailers/service centers/“sauna specialists” (“dealers”) and the warranted product (a) is installed in accordance with installation instructions provided, (b) is properly and reasonably maintained, and (c) has not been subjected to damage, misuse, or abuse, and (d) is for residential use only.

5

Year Traditional Sauna Heater Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for the first 5 years. The “failed” warranty item being replaced may need to be inspected at the factory prior to final warranty claim approval.

5

Year CarbonFlex™ Infrared Emitter Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for the first 5 years. The “failed” warranty item being replaced may need to be inspected at the factory prior to final claim approval.

5

Year Wood Cabinetry Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for the first 5 years. Since the wood used in sauna manufacturing has been kiln dried, a certain amount of expansion and contraction is to be expected in a typical sauna environment. This may result in minor cracks under normal use and is not covered under this warranty.

5

Year Sauna Control Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those sauna control components that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for five (5) years.

5

Year Bluetooth Sound System/Speaker Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for five (5) years.

5

Year LED Lighting System Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for five (5) years.

2

Year In-Field Labor Coverage

For non-commercial locations, Sauna360 Inc through its authorized representative will provide reasonable in-field labor to replace any covered defective parts for a period of two (2) years from the date of original purchase and three (3) additional years of at-the-factory labor, if the product is returned to the factory.

1

Year Commercial Application Parts-only Warranty

For commercial locations, Sauna360 Inc or its authorized representative will provide parts to replace those with defects in manufacturing or workmanship for a period of one (1) year from the original date of purchase for all components. *Other electrical components are covered under this warranty (see other sections)*

Warranty Performance

All warranty work must be (a) authorized by Sauna360 Inc. before it is performed; and (b) performed only by an authorized Sauna360 Inc. representative. This warranty shall not apply to any charges for parts or labor incurred before receiving approval by Sauna360 Inc.

Warranty Procedure

Requests for repair or replacement, a return authorization number, or warranty information should be directed to Sauna360 Inc. by calling toll-free 1-888-780-4427 or by writing to Sauna360 Inc 575 Cokato Street East, Cokato, MN 55321-4247. Defective product or parts returned for repair or replacement must be shipped prepaid to Sauna360 Inc. at the above address. Shipping costs for return of replacement product or parts to the purchaser will be at the expense of Sauna360 Inc.

Return Authorization

A Return Authorization number assigned by a Sauna360 Inc. representative must accompany all returned parts. Parts that are returned without a Return Authorization number may not be repaired or replaced.

NOTE: Out-of-warranty replacement parts carry a 30-day warranty on the part only.

Limitations, Exclusions, and Remedies

There are no warranties which extend beyond the descriptions of the face hereof. This limited warranty is in lieu of all warranties, expressed or implied, and of all other obligations or liabilities on the part of Sauna360, Inc. There shall be no implied warranty of merchantability. Sauna360, Inc. neither assumes nor authorizes any person to assume for it any other obligation or liability in connection with the sale of its products.

Damages for breach of this warranty shall not exceed the lesser of the cost of repair or replacement. Repair or replacement shall be the exclusive remedy available to the purchaser.

Under no circumstance shall Sauna360 Inc. be liable by virtue of this warranty or otherwise for any special, indirect, secondary, incidental, or consequential damage of any nature to any person or property arising directly or indirectly out of the use or inability to use a warranted product.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of limitation or incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty does not apply to damaged caused by Acts of God, misuse, abuse, negligence, accident, unreasonable use, or by causes unrelated to defective materials or workmanship.

A valid proof of purchase in the form of a bill of sale or receipt from a retailer with the date of original purchase may be required to obtain warranty service.

Disputes

Any lawsuit alleging breach of this limited warranty shall be commenced within one (1) year from the date of breach.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Registration

This limited warranty becomes valid only after the [Limited Warranty Registration Form](#) is completely filled-in and submitted to Sauna360 Inc. within sixty (60) days from the date of original installation. This warranty is non-transferrable and shall extend to the original purchaser only. The warranty registration form may be accessed by scanning the QR code or by visiting <https://www.sauna360.net/warranty>





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